

AGENDA ITEM 1 C  
Consent Item

**MEMORANDUM**

**DATE:** November 5, 2020  
**TO:** El Dorado County Transit Authority  
**FROM:** Brian James, Planning and Marketing Manager  
**SUBJECT:** September 2020 Ridership Report

**REQUESTED ACTION:**  
**BY MOTION,**

**Receive and File the September 2020 Ridership Report**

**BACKGROUND**

The El Dorado County Transit Authority (El Dorado Transit) staff typically reports monthly and fiscal year-to-date ridership trend reports at each Board meeting.

**DISCUSSION**

Following is the September 2020 monthly ridership table comparing the current fiscal year to the previous fiscal year. Due to the COVID-19 virus and physical distancing regulations, Senior Day Care services closed on March 13, 2020 and the Mother Lode Rehabilitation Enterprises (M.O.R.E.) facility closed on March 16, 2020. Commuter services were decreased to four (4) buses in the morning and afternoon on March 23, 2020. Transit ridership has reduced in all areas of service.

**September Ridership**

<b>2020</b>	<b>2019</b>	<b>Decrease</b>	<b>% Decrease</b>
<b>9,710</b>	<b>31,356</b>	<b>-21,646</b>	<b>-69.0%</b>

Comparing September 2020 to 2019, Demand Response ridership decreased by 79.3%, Local Fixed Route ridership decreased by 48.2% and Commuter ridership decreased by 91.5%. Productivity decreased by 50.4% in passengers per revenue hour. Following is the September 2020 and fiscal year-to-date ridership report, comparing the current fiscal year to the previous fiscal year.

On April 6, 2020 El Dorado Transit suspended collection of fares in response to the COVID-19 pandemic. As a result, El Dorado Transit recorded no Connect Card taps in May, June and July 2020. Fares were reinstated on August 1, 2020. Following is the Connect Card Ridership Report for the past twelve (12) months with a graph showing the percent of total Connect Card ridership per month and a graph showing the fare revenues per month.

# September 2020 Ridership Report

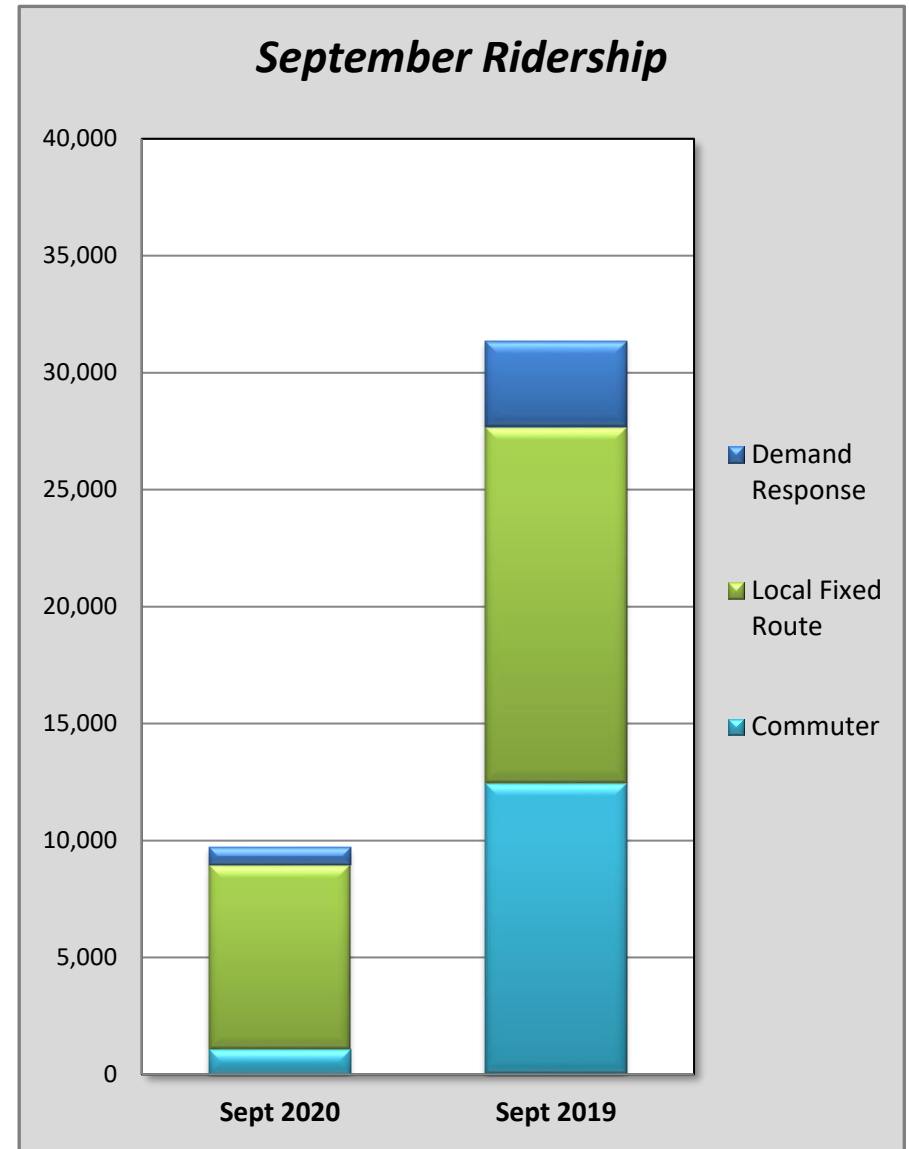


Demand Response	Sept 2020	Sept 2019	% Change
Dial-a-Ride	504	1,361	-63.0%
Sac-Med	24	33	-27.3%
ADA Paratransit	136	40	240.0%
M.O.R.E.*	98	1,816	-94.6%
Senior Day Care*	0	430	-100.0%
<b>Total Demand Response</b>	<b>762</b>	<b>3,680</b>	<b>-79.3%</b>

Local Fixed Route	Sept 2020	Sept 2019	% Change
20 - Placerville	985	3,403	-71.1%
25 - Saturday Express	282	397	-29.0%
30 - Diamond Springs	910	2,595	-64.9%
35 - Diamond Springs Saturday	88	107	-17.8%
40 - Cameron Park	918	1,375	-33.2%
50x - 50 Express	3,246	3,929	-17.4%
60 - Pollock Pines	1,456	3,412	-57.3%
<b>Total Local Fixed Route</b>	<b>7,885</b>	<b>15,218</b>	<b>-48.2%</b>

Commuter	Sept 2020	Sept 2019	% Change
Sacramento Commuter	1,058	12,395	-91.5%
Reverse Commuter	5	63	-92.1%
<b>Total Commuter</b>	<b>1,063</b>	<b>12,458</b>	<b>-91.5%</b>

	Sept 2020	Sept 2019	% Change
<b>Systemwide</b>	<b>9,710</b>	<b>31,356</b>	<b>-69.0%</b>
Passengers per Revenue Hour	3.7	7.5	-50.4%



\*Contracted Services - Ridership Determined by Client Enrollment

# Fiscal Year-to-Date Ridership Report

July 2020 - September 2020

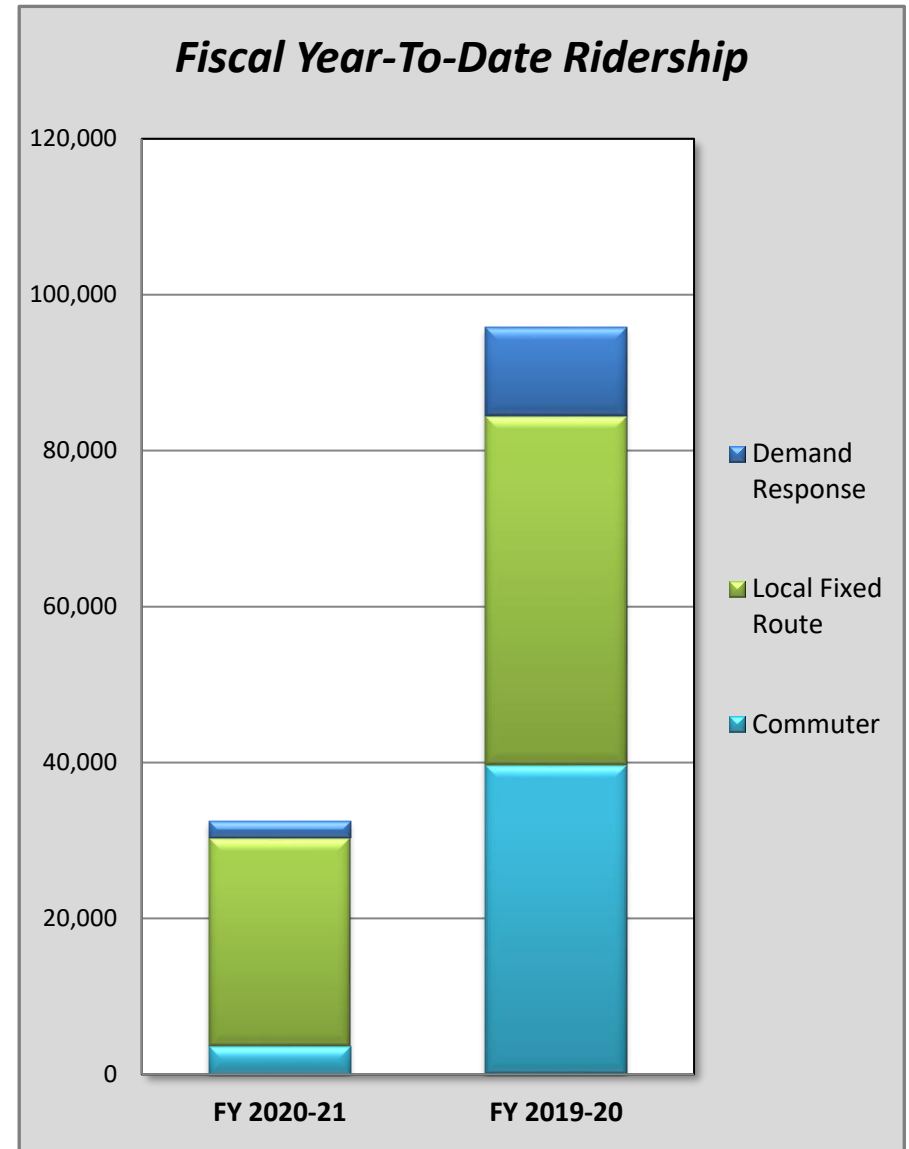


Demand Response	FY 2020-21	FY 2019-20	% Change
Dial-a-Ride	1,523	4,084	-62.7%
Sac-Med	50	86	-41.9%
ADA Paratransit	340	174	95.4%
M.O.R.E.*	288	5,735	-95.0%
Senior Day Care*	0	1,364	-100.0%
<b>Total Demand Response</b>	<b>2,201</b>	<b>11,443</b>	<b>-80.8%</b>

Local Fixed Route	FY 2020-21	FY 2019-20	% Change
20 - Placerville	4,157	11,041	-62.3%
25 - Saturday Express	885	1,292	-31.5%
30 - Diamond Springs	2,815	6,970	-59.6%
35 - Diamond Springs Saturday	232	378	-38.6%
40 - Cameron Park	3,066	3,979	-22.9%
50x - 50 Express	10,183	10,636	-4.3%
60 - Pollock Pines	5,382	10,372	-48.1%
<b>Total Local Fixed Route</b>	<b>26,720</b>	<b>44,668</b>	<b>-40.2%</b>

Commuter	FY 2020-21	FY 2019-20	% Change
Sacramento Commuter	3,538	39,425	-91.0%
Reverse Commuter	27	287	-90.6%
<b>Total Commuter</b>	<b>3,565</b>	<b>39,712</b>	<b>-91.0%</b>

	FY 2020-21	FY 2019-20	% Change
<b>Systemwide</b>	<b>32,486</b>	<b>95,823</b>	<b>-66.1%</b>
Passengers per Revenue Hour	3.9	7.4	-46.8%



\*Contracted Services - Ridership Determined by Client Enrollment

# Connect Card Ridership Report



Month	Number of Taps	Total Ridership	% of Total Ridership	Fare Revenue
Oct-19	16,236	34,375	47.2%	\$66,978
Nov-19	13,430	27,285	49.2%	\$58,647
Dec-19	14,140	28,175	50.2%	\$68,969
Jan-20	15,266	31,186	49.0%	\$69,832
Feb-20	15,265	30,341	50.3%	\$71,067
Mar-20	9,645	20,189	47.8%	\$40,997
Apr-20	318	8,317	3.8%	\$0
May-20	0	9,351	0.0%	\$0
Jun-20	0	12,778	0.0%	\$0
Jul-20	0	13,263	0.0%	\$1,849
Aug-20	2,608	9,513	27.4%	\$7,548
Sep-20	3,366	9,710	34.7%	\$8,292

