### AGENDA ITEM 1 C Consent Item

### **MEMORANDUM**

| DATE:       | April 1, 2021                               |
|-------------|---|
| TO:         | El Dorado County Transit Authority          |
| FROM:       | Brian James, Planning and Marketing Manager |
| SUBJECT:    | February 2021 Ridership Report              |
| DEQUECTED A | CTION                                       |

#### <u>REQUESTED ACTION:</u> BY MOTION,

### **Receive and File the February 2021 Ridership Report**

### **BACKGROUND**

The El Dorado County Transit Authority (El Dorado Transit) staff typically reports monthly and fiscal year-to-date ridership trend reports at each Board meeting.

Due to the Statewide COVID-19 restrictions, the Senior Day Care services closed on March 13, 2020 and the Mother Lode Rehabilitation Enterprises (M.O.R.E.) facility closed on March 16, 2020. Commuter services were decreased to four (4) buses in the morning and afternoon on March 23, 2020 and Local Fixed Route services were modified in July 2020. Also, in response to the impacts of the pandemic El Dorado Transit suspended collection of fares between April 6, 2020 and August 1, 2020. As a result, El Dorado Transit recorded no fare revenue in May, June, and July 2020.

#### **DISCUSSION**

Due to program closures, stay-at-home restrictions and the economic impacts of the pandemic, transit ridership has reduced in all areas of service since early 2020. Following is the February 2021 report and the fiscal year-to-date ridership report, comparing the current fiscal year to the previous fiscal year.

# February 2021 Ridership Report

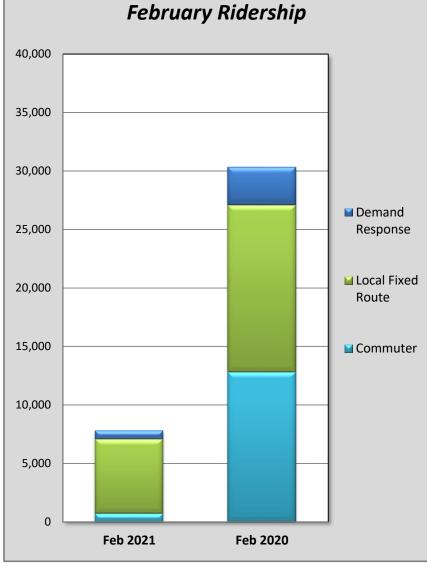


| Demand Response       | Feb 2021 | Feb 2020 | % Change |
|-----------------------|----------|----------|----------|
| Dial-a-Ride           | 466      | 1,245    | -62.6%   |
| Sac-Med               | 22       | 21       | 4.8%     |
| ADA Paratransit       | 129      | 77       | 67.5%    |
| M.O.R.E.*             | 109      | 1,582    | -93.1%   |
| Senior Day Care*      | 0        | 333      | -100.0%  |
| Total Demand Response | 726      | 3,258    | -77.7%   |

| Local Fixed Route             | Feb 2021 | Feb 2020 | % Change |
|-------------------------------|----------|----------|----------|
| 20 - Placerville              | 880      | 3,338    | -73.6%   |
| 25 - Saturday Express         | 281      | 541      | -48.1%   |
| 30 - Diamond Springs          | 693      | 2,278    | -69.6%   |
| 35 - Diamond Springs Saturday | 69       | 131      | -47.3%   |
| 40 - Cameron Park             | 773      | 1,326    | -41.7%   |
| 50x - 50 Express              | 2,568    | 3,778    | -32.0%   |
| 60 - Pollock Pines            | 1,107    | 2,870    | -61.4%   |
| Total Local Fixed Route       | 6,371    | 14,262   | -55.3%   |

| Commuter            | Feb 2021 | Feb 2020 | % Change |
|---------------------|----------|----------|----------|
| Sacramento Commuter | 712      | 12,757   | -94.4%   |
| Reverse Commuter    | 11       | 64       | -82.8%   |
| Total Commuter      | 723      | 12,821   | -94.4%   |

|                             | Feb 2021 | Feb 2020 | % Change |
|-----------------------------|----------|----------|----------|
| Systemwide                  | 7,820    | 30,341   | -74.2%   |
| Passengers per Revenue Hour | 3.2      | 7.6      | -58.4%   |



\*Contracted Services - Ridership Determined by Client Enrollment

# Fiscal Year-to-Date Ridership Report

## July 2020 - February 2021

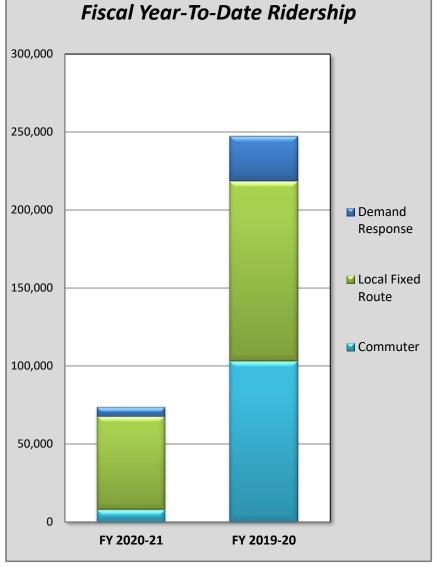
| Demand Response       | FY 2020-21 | FY 2019-20 | % Change |
|-----------------------|------------|------------|----------|
| Dial-a-Ride           | 3,842      | 10,350     | -62.9%   |
| Sac-Med               | 148        | 211        | -29.9%   |
| ADA Paratransit       | 1,083      | 452        | 139.6%   |
| M.O.R.E.*             | 805        | 14,371     | -94.4%   |
| Senior Day Care*      | 0          | 3,123      | -100.0%  |
| Total Demand Response | 5,878      | 28,507     | -79.4%   |

| Local Fixed Route             | FY 2020-21 | FY 2019-20 | % Change |
|-------------------------------|------------|------------|----------|
| 20 - Placerville              | 8,453      | 28,082     | -69.9%   |
| 25 - Saturday Express         | 2,333      | 3,419      | -31.8%   |
| 30 - Diamond Springs          | 6,469      | 18,325     | -64.7%   |
| 35 - Diamond Springs Saturday | 668        | 1,025      | -34.8%   |
| 40 - Cameron Park             | 7,023      | 10,512     | -33.2%   |
| 50x - 50 Express              | 23,802     | 28,893     | -17.6%   |
| 60 - Pollock Pines            | 11,203     | 25,201     | -55.5%   |
| Total Local Fixed Route       | 59,951     | 115,457    | -48.1%   |

| Commuter            | FY 2020-21 | FY 2019-20 | % Change |
|---------------------|------------|------------|----------|
| Sacramento Commuter | 7,709      | 102,645    | -92.5%   |
| Reverse Commuter    | 62         | 576        | -89.2%   |
| Total Commuter      | 7,771      | 103,221    | -92.5%   |

|                             | FY 2020-21 | FY 2019-20 | % Change |
|-----------------------------|------------|------------|----------|
| Systemwide                  | 73,600     | 247,185    | -70.2%   |
| Passengers per Revenue Hour | 3.5        | 7.3        | -52.5%   |





\*Contracted Services - Ridership Determined by Client Enrollment