



Fiscal Year 2020/21

Administrative Operations Report

November 4, 2021

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Fiscal Year 2020/21 Administrative Operations Report

El Dorado County Transit Authority

2021 Board of Directors

Chair:	Kara Taylor, Placerville City Council
Vice Chair:	Lori Parlin, El Dorado County Board of Supervisors, District 4
	John Hidahl, El Dorado County Board of Supervisors, District 1
	George Turnboo, El Dorado County Board of Supervisors, District 2
	Jackie Neau, Placerville City Council

Executive Director: Matthew Mauk, El Dorado County Transit Authority

Mission Statement To provide safe, reliable, courteous, attractive, effective and comfortable public transit, coordinate transit services, reduce vehicle miles traveled on the Western Slope of El Dorado County and actively support reducing emissions to improve air quality.

Introduction

The El Dorado County Transit Authority (El Dorado Transit) provides public transportation on the western slope of El Dorado County under authority of a Joint Powers Agreement (JPA) with the County of El Dorado and the City of Placerville.

The El Dorado Transit <u>Fiscal Year 2020/21 Administrative Operations Report</u> is prepared to apprise the board and public on transit operations over the last full fiscal year (FY) 2020/21 (July 1, 2020 to June 30, 2021). In addition, this report presents a comparison of performance measures for the prior fiscal year.

Due to the COVID-19 virus and physical distancing regulations, Older Adult Day Services closed on March 13, 2020 and the Mother Lode Rehabilitation Enterprises (M.O.R.E.) facility closed on March 16, 2020. Commuter services were decreased to four (4) buses in the morning and afternoon on March 23, 2020. Those closures and reductions are still in effect, and transit ridership has reduced in all areas of service.

Organizational Structure

The El Dorado Transit Board of Directors includes three (3) appointments from the County of El Dorado Board of Supervisors and two (2) appointments from the Placerville City Council.

El Dorado Transit provides public transit services with forty-six (46) allocated Full-Time Equivalent (FTE) employees. The five (5) person management team includes the Executive Director, Operations Manager, Human Resources Manager, Finance Manager and the Planning and Marketing Manager. The Executive Director works under direction and authority of the Board of Directors with the support of one (1) Administrative Coordinator and one (1) Safety Coordinator.

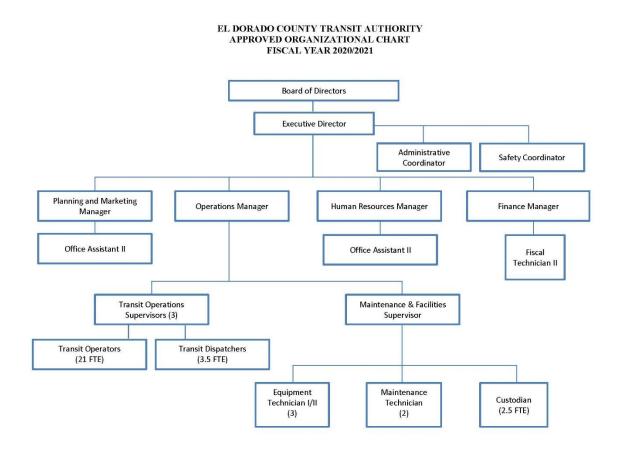
The Operations Manager provides direct supervision and support to three (3) Transit Operations Supervisors and one (1) Maintenance and Facilities Supervisor. The Transit Operations Supervisors are responsible for incident response as well as training, supervising, and scheduling twenty-one (21) allocated FTE Transit Operators and three and one-half (3.5) allocated FTE Transit Dispatchers. The Maintenance and Facilities Supervisor has full-charge management oversight of fleet maintenance, regulatory compliance and facility maintenance and is responsible for training, supervising, and scheduling three (3) allocated Equipment Technicians, two (2) allocated Maintenance Technicians and two and one-half (2.5) allocated Custodians. The Human Resources Manager handles all human resources and related administrative duties with the support of one (1) allocated Office Assistant II.

The Finance Manager oversees financial and accounting functions including payroll, insurance oversight, risk management, in-house bookkeeping, purchasing, and grant administration with a support staff of one (1) allocated Fiscal Technician II.

The Planning and Marketing Manager controls transit-related planning, marketing, public outreach, customer service, grant writing and project management with the support of one (1) allocated Office Assistant II.

El Dorado Transit contracts for professional support services such as financial auditing, legal counsel and project management.

The following Organizational Chart outlines the agency's staffing structure:



Service Description

Public transportation services provided by El Dorado Transit include Demand Response, Motor Bus (Local Fixed Routes), Commuter Bus (Commuter Routes) and Special Event Services which include annual services funded through local air quality management grants for vehicle emissions reduction.

Demand Response

Demand Response services include Dial-A-Ride and subscription Dial-A-Ride, Americans with Disabilities Act (ADA) Paratransit, SAC-MED, Mother Lode Rehabilitation Enterprises (M.O.R.E.) and the Older Adult Day Services program transportation.

Dial-A-Ride is a reservation service that operates seven (7) days a week providing curb-to-curb transportation for seniors and persons with disabilities. El Dorado Transit provided 6,256 one-way passenger trips during the reporting period.

ADA Paratransit service is a reservation based service providing origin to destination transportation to eligible persons with disabilities. ADA Paratransit service is provided the same days and hours as the local fixed route bus services, within ³/₄ mile of the route service area. El Dorado Transit provided 1,719 one-way passenger trips during the reporting period.

SAC-MED is a non-emergency medical transportation service for seniors, persons with disabilities and the general public traveling to medical appointments in Sacramento and Placer Counties. The service operates on Tuesday and Thursday each week using wheelchair lift-equipped buses or vans. El Dorado Transit provided 247 one-way passenger trips during the reporting period.

M.O.R.E. client transportation is a contracted service. ALTA California Regional Center (ALTA) provides funding for the M.O.R.E client transportation through an agreement with El Dorado Transit. Clients are transported from home or an agreed pickup location to the M.O.R.E. program facility in Placerville, as well as to workplace sites. El Dorado Transit provided 2,243 one-way passenger trips during the reporting period.

Older Adult Day Services program clients are transported from home to the facilities in Placerville and El Dorado Hills on an individual subscription basis, Monday through Friday. The program has been closed due to COVID-19 restrictions, and no trips were provided for the service.

The following table provides a year-to-year comparison of demand response services, noting a large decrease in trips, hours, and miles due to impacts from COVID-19 which started in March 2020.

DEMAND RESPONSE COMPARISON									
Reporting Period: July 1, 2020 – June 30, 2021									
	FY 2020/21 (current)	FY 2019/20 (prior)	Difference	Percentage +/-					
TRIPS	10,465	32,233	-21,768	-67.5%					
HOURS	6,786	12,336	-5,550	-45.0%					
MILES	134,402	235,716	-101,314	-43.0%					

Motor Bus (Local Fixed Routes)

El Dorado Transit provides connecting bus service within the communities of Pollock Pines, Camino, Placerville, Diamond Springs, El Dorado, Shingle Springs, and Cameron Park with connections to El Dorado Hills and Folsom. The following table provides a year-to-year comparison of Motor Bus services, noting a large decrease in trips from COVID-19 which started in March 2020, and a reduction in hours and miles due to the route updates that were implemented in July 2020.

MOTOR BUS COMPARISON									
Reporting Period: July 1, 2020 – June 30, 2021									
	FY 2020/21 (current)	FY 2019/20 (prior)	Difference	Percentage +/-					
TRIPS	89,383	151,817	-62,434	-41.1%					
HOURS	22,723	26,285	-3,562	-13.6%					
MILES	430,946	495,820	-64,874	-13.1%					

Commuter Bus

Commuter Bus services provide transportation between El Dorado County and downtown Sacramento during peak commute times, Monday through Friday. Four (4) one-way routes operate both in the morning and afternoon between park-and-ride facilities in El Dorado County and several downtown stops. In addition, two (2) Reverse Commute routes are available for passengers traveling from Sacramento to El Dorado County in the morning and from El Dorado County to Sacramento in the afternoon. The Reverse Commute services are offered on buses that would otherwise be empty while returning from or traveling to Sacramento to perform regular commuter routes. The following table provides a year-to-year comparison of Commuter Bus services, noting a large decrease in trips, hours, and miles due to impacts from COVID-19 which started in March 2020.

COMMUTER BUS COMPARISON									
Reporting Period: July 1, 2020 – June 30, 2021									
	FY 2020/21 (current)	FY 2019/20 (prior)	Difference	Percentage +/-					
TRIPS	11,646	113,796	-102,150	-89.8%					
HOURS	3,184	7,723	-4,539	-58.8%					
MILES	97,927	228,573	-130,646	-57.2%					

Special Event and Charter Services

El Dorado Transit occasionally operates special event services which include grant funded annual public shuttle services. El Dorado Transit also provides limited charter services as allowed per State and Federal guidelines. There were no special event or charter services provided during the reporting period.

Performance Measures

Mandated Performance Reporting

The Transportation Development Act (TDA) guidelines require that public transit agencies report certain annual performance measures to their governing bodies, the regional transportation planning agency and to the office of the California State Controller. However, the California TDA Relief Trailer Bill was enacted via B 149, Chapter 81, Statutes of 2021 where Governor Newsom's proposed budget included a trailer proposal aimed at providing transit operators relief from the TDA performance requirements. The bill adds language waving the TDA performance and farebox requirements until July 1, 2026.

The following tables summarize and compare the system wide performance measures for the reporting period:

SYSTEM WIDE COMPARISON									
Reporting Period: July 1, 2020 – June 30, 2021									
	FY 2020/21 (current)	FY 2019/20 (prior)	Difference	Percentage +/-					
TRIPS	111,494	297,846	-186,352	-62.6%					
HOURS	32,694	46,344	-13,650	-29.5%					
MILES	663,275	960,109	-296,834	-31.0%					

The following tables (Figures 1 and 2) summarize system wide performance measures for FY 2020/21 and FY 2019/20 as defined in the TDA guidelines:

FISCAL YEAR KEY PERFORMANCE MEASURES FOR ALL SERVICES	2020/21	2019/20	Difference	Percentage Change +/-
Farebox Recovery Ratio (FBR)	3.04%	14.96%	-11.92	-79.7%
Passenger Fares	\$210,370	\$1,207,513	-\$997,143	-82.6%
Average Fare/Passenger	\$1.89	\$4.05	-\$2.16	-53.3%
Operating Expenses	\$6,926,863	\$8,070,591	-\$1,143,728	-14.2%
Operating Cost/Passenger	\$62.15	\$27.10	+\$35.05	+129.3%
Operating Cost/Revenue Hour	\$211.96	\$174.14	+\$37.82	+21.7%
Operating Cost/Revenue Mile	\$10.45	\$8.41	+\$2.04	+24.3%
Road Calls	49	104	-55	-52.9%
Employees per TDA Guidelines (FTE)	58	67	-9	-13.4%

Figure 1 Comparative Report for All Services as per TDA guidelines

The Fare-Box Recovery (FBR) percentage represents the ratio of fare revenue collected to operating expenses. Before the pandemic, the TDA guidelines require that the overall FBR for the agency be at least 12.2%. El Dorado Transit recovered 3.04% in FBR during the reporting period. However, TDA farebox recovery requirements are currently on hold.

Operating Expenses decreased due to service reductions, personnel changes, and free fares in July 2020. However, due to the low ridership, Operating Cost per Passenger, Operating Cost per Revenue Hour, and Operating Cost per Revenue Mile increased.

Road Calls decreased by 52.9% due to relative age of the fleet, less vehicle miles traveled, and the robust preventative maintenance program. We averaged 13,536 miles between road calls, which is 69% better than the national average of 8,000 miles between road calls.

PASSENGER TRIPS PER REVENUE HOUR	2020/21	2019/20	Difference	Percentage Change +/-		
Demand Response	1.5	2.6	-1.1	-42.3%		
Motor Bus (Local Fixed Routes)	3.9	5.8	-1.9	-32.8%		
Commuter Bus	3.7	14.7	-11.0	-74.8%		
Systemwide Passenger Trips per Revenue Hour	3.4	6.4	-3.0	-46.9%		

Figure 2 Passenger Trips per Revenue Hour Report for All Services as per TDA guidelines

Passenger Trips per Revenue Hour represents the average number of passenger boardings per hour in all vehicle types. Systemwide passenger trips per revenue hour decreased from 6.4 to 3.4 or 46.9%.

Additional Performance Measures

Although not required by the TDA, El Dorado Transit prepares mid-year and annual reports of performance measures by mode and route. Mid-year statistical data summarized by service and mode are included for review as Attachment A (FY 2020/21) and Attachment B (FY 2019/20).

El Dorado Transit compares actual performance with performance standards for FBR and operating subsidy per passenger. The Short- and Long-Range Transit Plan includes goals for Service Efficiency, Farebox Return Ratio and Operating Subsidy per Passenger.

The following table (Figure 3) shows the performance standards and the actual performance numbers for comparison:

COMPARISON OF ACTUAL PERFORMANCE AND PERFORMANCE STANDARDS	Farebox Recovery Ratio	Operating Subsidy per Passenger	Passenger Trips per Revenue Hour
Motor Bus Routes Standard/Goal	>10.0%	<\$15.00	>5.0
Route 20 - Placerville	1.48%	\$45.80	3.9
Route 25 – Saturday Express	2.25%	\$47.25	4.3
Route 30 – Diamond Springs/El Dorado	1.54%	\$56.81	3.4
Route 35 – Diamond Springs Saturday	1.42%	\$76.31	2.4
Route 40 - Cameron Park/Shingle Springs	1.62%	\$60.71	3.2
Route 50X – 50 Express	1.72%	\$55.70	3.8
Route 60 – Pollock Pines	2.71%	\$40.09	5.5
Total Motor Bus Routes – Average	1.82%	\$51.96	3.9
Demand Response Standard/Goal	N/A	<\$35.00	>2.0
Total Demand Response - Average	4.78%	\$130.27	1.5
Commuter Bus Standard/Goal	>50.0%	<\$5.00	>10.0
Total Commuter Bus – Average	7.30%	\$61.10	3.7

Figure 3 Comparative Report between Actual 2020/21 and Performance Standards

Monthly Ridership Trends

The following graph (Figure 4) compares monthly passenger boardings for FY 2020/21 and FY 2019/20 for all services:

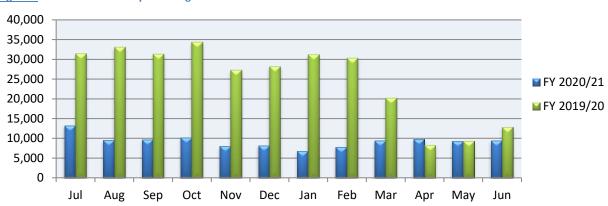


Figure 4 Fiscal Year Monthly Boardings

On-Time Performance Standards

El Dorado Transit service on-time performance is regularly measured to evaluate actual performance compared to adopted targets. Figure 6 shows the percentage of on-time arrivals by mode compared to adopted targets.

Figure 5 On-Time Performance FY 2020/21

Service Type	Adopted Target	Actual Performance
Demand Response	90%	97.5%
Motor Bus Routes	85%	89.3%
Commuter Bus Routes	90%	98.9%

Marketing and Outreach

The following were developed and/or conducted by El Dorado Transit staff, as appropriate, to heighten public awareness and promote transit services:

COVID-19 Pandemic

During the fiscal year, El Dorado Transit has continually strived to help our community through the pandemic. We offered free rides for vaccinations, a free pharmacy and grocery delivery

program, Senior nutrition food delivery, reduced monthly pass rates, and free transportation in July 2020. We have also made our services safer by increasing cleaning efforts and keeping the public informed about mask and social distancing requirements.

Passenger Materials

El Dorado Transit provides complete route and schedule information in printed brochures, and on the agency website which is available in more than 100 languages. Schedules and route maps are updated regularly and made available on transit vehicles, bus stops and distributed through a network of outlets within the service area.

The agency website is maintained in-house and provides easy access to the most popular types of information including:

- Trip Planner
- Connect Card information
- Transit fares, passes and scrip ticket information and ordering
- Schedule and route information
- Americans with Disabilities Act (ADA) services
- Press Releases
- Legal Notices
- Service Alerts
- Employment information

Print Advertising and Local Media

El Dorado Transit staff develops and distributes timely Press Releases to local news outlets to identify noteworthy activities and events. These commonly include:

- New, expanded, or modified services
- Opening of new facilities
- Delivery of new vehicles
- Special services
- Ridership growth
- Introduction of targeted promotional activities

In addition to news releases, the staff works with local news reporters to develop feature articles about the benefits of using transit.

Digital Outreach

El Dorado Transit staff distribute information to the public through social media tools such as Facebook and Twitter. Passengers can sign up for rider alert emails that are sent whenever there is a disruption or change in services. Route information and real-time bus arrival information is available to passengers through the free RouteShout app and the El Dorado Transit website.

Direct Outreach

An ongoing public speaking program and mobility training is conducted to build a positive image within the community, build awareness of the services El Dorado Transit offers, and instruct both potential riders and gatekeepers on how to use the transit system. El Dorado Transit staff makes personal on-site presentations to business and community leaders, gatekeepers, potential rider groups, partner organizations, and human services providers. When necessary, presentations are targeted and timed to coincide with implementation of new, expanded, or modified services.

One-on-one transit training (mobility training) is an important tool that is available to potential riders to assist them in maintaining their independence and to access life-line services or employment opportunities. Passengers may schedule special training sessions, in-home appointments, or escorted transit rides with staff depending on individual needs. Mobility training is particularly effective in helping potential or first-time passengers become familiar with the available services and overcome any anxiety about using transit.

Glossary of Terms/Definitions

Americans with Disabilities Act (ADA)	a wide-ranging civil rights law enacted by the U.S. Congress in 1990 that prohibits, under certain circumstances, discrimination based on disability
Average Fare per Passenger	calculation of actual fare revenue divided by the passenger trips
Charter	Transportation provided at the request of a third party for the exclusive use of a bus or van for a negotiated price (excludes public, demand response services)
Demand Response	Shared ride service or services, generally origin-to-destination (curb-to-curb), performed upon request or by advance reservation; as in Dial-A-Ride or SAC-MED
Employee Full-Time Equivalent (FTE)	number of total hours worked divided by the maximum number of compensable hours in a full-time schedule as defined by law
Farebox Recovery Ratio (FBR)	the ratio of fares collected to operating expenses on a given service or services, represented as a percentage
Hours (revenue)	represents the time during which a vehicle was either transporting passengers or available for public boarding (excludes vehicle travel time to and from base before or after passenger service)
Miles (revenue)	represents the miles recorded on a vehicle while either transporting passengers or available for public boarding (excludes distance travelled to and from base before or after passenger service)
Operating Cost	All costs in the operating expense object classes exclusive of depreciation and costs associated with providing charter service
Operating Cost per Passenger	calculation of operating cost divided by the trips recorded
Operating Cost per Hour	calculation of operating cost divided by the revenue hours
Operating Cost per Mile	calculation of operating cost divided by the revenue miles
Passenger Trips per Revenue Hour	calculation of total passenger trips divided by the revenue hours

Road Calls	cumulative total of mobile responses to a disabled transit vehicle, while in passenger service
Ridership	cumulative total of trips recorded on a service or services during a given timeframe
Transportation Development Act (TDA)	provides two major sources of funding for public transportation: the Local Transportation Fund (LTF) and the State Transit Assistance fund (STA). These funds are for the development and support of public transportation needs that exist in California and are allocated to areas of each county based on population, taxable sales and transit performance
Trip	represents the boarding of a single transit passenger for the purposes of travel in one direction (one-way)

El Dorado County Transit Authority

Administrative Operations Report Fiscal Year 2020 / 2021 Reporting Period July 1, 2020 through June 30, 2021

	-							ĸ	Reporting Period Ju	ıly 1, 2020 through	June 30, 2021									i
			Demand	l Response						Motor	Bus				C	ommuter Bus		Special S	Services	SYSTEMWIDE
	DIAL A RIDE	SAC-MED	M.O.R.E.	OLDER ADULT DAY SERVICES	COMP PARA- TRANSIT	Subtotal	#40 CP/ SHINGLE SPRINGS	#30 DIAMOND SPRINGS	#25 SATURDAY EXPRESS	#60 POLLOCK PINES	#20 PLACERVILLE	# 35 DIAMOND SPRINGS SATURDAY	50 EXPRESS	Subtotal	COMMUTER	REVERSE COMMUTE	Subtotal	ED COUNTY FAIR	Subtotal	TOTALS
TRIPS	6,256	247	2,243	0	1,719	10,465	10,250	9,457	3,516	16,893	12,442	1,003	35,822	89,383	11,503	143	11,646	0		111,494
HOURS	6% 4,617	0% 332	2% 590	0% 0	2% 1,248	9% 6,786	9% 3,168	8% 2,787	3% 815	15% 3,057	11% 3,150	1% 410	32% 9,336	80% 22,723	10% 2,933	0% 251	10% 3,184	0%	0%	32,694
MILES	14% 81,311	1% 8,479	2% 19,849	0%	4% 24,763	21% 134,402	10% 50,007	9% 41,084	2% 15,933	9% 78,678	10% 31,616	1% 5,142	29% 208,486	70% 430,946	9% 91,062	1% 6,865	10% 97,927	0%	0%	663,275
	12%	1%	3%	0%	4%	20%	8%	6%	2%	12%	5%	1%	31%	43 0,940 65%	14%	1%	15%	0%	0%	0003,275
REVENUES: TDA	\$ 631,996.76 \$	51,265.14	\$ 66,849.08 \$	5 -	\$ 180,099.77 \$	930,210.75	\$ 85,608.25	\$ 359,443.03 \$	113,679.91	\$ 482,602.69	\$ 369,349.98 \$	\$ 50,146.60 \$	1,398,509.15	\$ 2,859,339.61	\$ 588,545.94 \$	\$ 53,149.51	\$ 641,695.45	\$-	\$ -	\$ 4,431,245.81
STA 5311	\$-\$ \$87,257,20		\$ - \$ \$ 11,114.95 \$			- 128,355.46	\$ - \$ 60,038.00						- 177,028.70	\$ - \$ 430,484.56	\$ - 5 \$ - 5	\$ - \$ -	\$- \$-	\$- \$-	\$- \$-	\$ - \$ 558,840.03
CARES ACT 5311	\$ 168,873.90 \$		\$ 21,511.39 \$	5 -			\$ 116,194.78	\$ 102,098.24 \$		\$ 111,797.22	\$ 115,134.43	\$ 15,162.54 \$	· · ·		\$ - 5	\$ -	\$ -	\$-	\$ -	\$ 1,081,552.98
5307 SGR	\$ - \$ \$ 38,098.45 \$					- 56,289.98	\$ - \$ 26,128.85						- 77,162.51	\$ - \$ 187,402.23	\$ 40,161.12 5 \$ 24,200.73 5		\$ 43,520.00 \$ 26,304.32	\$ - \$ -	\$ - \$ -	\$ 43,520.00 \$ 269,996.51
OP GRANTS	\$ - \$	-	\$\$	5 -	\$ - \$	-	\$ 334,338.00	\$-\$	-	\$ -	\$-\$	\$ - \$	-	\$ 334,338.00	\$ - 5	\$-	\$-	\$-	\$-	\$ 334,338.00
FARES	<u>\$ 20,086.69</u> <u>\$</u>	1,996.90	\$ 43,705.17	<u> </u>	<u>\$ 2,627.25</u>	68,416.01	\$ 10,248.60	\$ 8,418.04 \$	3,827.09	<u>\$ 18,833.08</u>	\$ 8,581.97	\$ 1,100.15 \$	34,877.73	\$ 85,886.66	\$ 55,982.60	\$ 85.00	<u>\$ 56,067.60</u>	<u>\$</u> -	<u>\$ -</u>	\$ 210,370.27
TOT. REV	<u>\$ 946,313.19</u> <u>\$</u>	74,561.14	\$ 148,125.50	<u> -</u>	<u>\$ 262,685.57</u> <u>\$</u>	1,431,685.40	<u>\$ 632,556.48</u>	<u>\$ 545,699.52</u> <u>\$</u>	169,962.89	\$ 696,129.98	<u>\$ 578,416.45</u>	<u>\$ 77,634.28</u> <u>\$</u>	2,030,191.23	\$ 4,730,590.83	<u>\$ 708,890.39</u>	\$ 58,696.98	<u>\$ 767,587.37</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ 6,929,863.60</u>
WHEELCHAIR PSGR	665	72	0	0	372	1,139	94	73	27	366	205	12	140	917	19	0	19	C	0	2,075
EXPENDITURES:																				
EMPLOYEES	\$ 404,903.20 \$																\$ 281,360.48		\$ -	\$ 2,878,865.22
BENEFITS VEHICLE OP	\$ 313,169.52 \$ \$ 64,100.29 \$					465,828.56 104,609.61	\$ 211,723.55 \$ 39,392.18						~	\$ 1,519,736.07 \$ 336,237.02	\$ 195,987.73 5 \$ 70,628.88 5	\$ 16,900.39 \$ 5,178.46	\$ 212,888.12 \$ 75,807.34	\$ - \$ -	\$ - \$ -	\$ 2,198,452.81 \$ 516,653.99
OTHER OP	\$ 164,140.18 \$	16,488.47	\$ 38,779.89	- 5	\$ 48,768.69 \$	268,177.23	\$ 101,986.50	\$ 81,850.99 \$	31,487.75	\$ 160,243.52	\$ 65,178.64 \$	\$ 10,133.90 \$	419,301.70	\$ 870,183.00	\$ 183,624.52 5	\$ 13,906.91	\$ 197,531.43	\$ -	\$ -	\$ 1,335,891.64
TOTAL EXP	\$ 946,313.19 \$	74,561.14	\$ 148,125.50 \$	5 -	\$ 262,685.57 \$	1,431,685.40	\$ 632,556.48	\$ 545,699.52 \$	169,962.89	\$ 696,129.98	\$ 578,416.45 \$	\$ 77,634.28 \$	2,030,191.23	\$ 4,730,590.83	\$ 708,890.39 \$	\$ 58,696.98	\$ 767,587.37	\$-	\$ -	\$ 6,929,863.66
FARE BOX RECOVERY	2.12%	2.68%	29.51%	#DIV/0!	1.00%	4.78%	1.62%	1.54%	2.25%	2.71%	1.48%	1.42%	1.72%	1.82%	7.90%	0.14%	7.30%	#DIV/0!	#DIV/0!	3.04%
OPERATING COST PER / PSGR	\$151.26	\$301.87	\$66.04	#DIV/0!	\$152.81	\$136.81	\$61.71	\$57.70	\$48.34	\$41.21	\$46.49	\$77.40	\$56.67	\$52.92	\$61.63	\$410.47	\$65.91	#DIV/0!	#DIV/0!	\$62.15
OPERATING COST PER / HOUR	\$204.98	\$224.53	\$251.11	#DIV/0!	\$210.52	\$210.97	\$199.65	\$195.84	\$208.48	\$227.70	\$183.62	\$189.24	\$217.46	\$208.18	\$241.71	\$233.85	\$241.09	#DIV/0!	#DIV/0!	\$211.96
OPERATING COST PER / MILE	\$11.64	\$8.79	\$7.46	#DIV/0!	\$10.61	\$10.65	\$12.65	\$13.28	\$10.67	\$8.85	\$18.30	\$15.10	\$9.74	\$10.98	\$7.78	\$8.55	\$7.84	#DIV/0!	#DIV/0!	\$10.45
PASSENGER TRIPS PER / REVENUE HOUR	1.4	0.7	3.8	#DIV/0!	1.4	1.5	3.2	3.4	4.3	5.5	3.9	2.4	3.8	3.9	3.9	0.6	3.7	#DIV/0!	#DIV/0!	3.4
AVERAGE FARE PER / PASSENGER	\$3.21	\$8.08	\$19.49	#DIV/0!	\$1.53	\$6.54	\$1.00	\$0.89	\$1.09	\$1.11	\$0.69	\$1.10	\$0.97	\$0.96	\$4.87	\$0.59	\$4.81	#DIV/0!	#DIV/0!	\$1.89
OPERATING SUBSIDY PER / PASSENGER	\$148.05	\$293.78	\$46.55	#DIV/0!	\$151.28	\$130.27	\$60.71	\$56.81	\$47.25	\$40.09	\$45.80	\$76.31	\$55.70	\$51.96	\$56.76	\$409.87	\$61.10	#DIV/0!	#DIV/0!	\$60.27
ROAD CALLS	4	0	1	0	0	5	3	9	1	5	3	2	17	40	4	0	4	C	0	9 49
EMPLOYEE FULL-TIME EQUIVALENT (FTE)																				58

El Dorado County Transit Authority

Administrative Operations Report Fiscal Year 2019 / 2020 Reporting Period July 1, 2019 through June 30, 2020

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	Demand Response						Motor Bus								Commuter Bus			Special Services		SYSTEMWIDE
	DIAL A RIDE	SAC-MED	M.O.R.E.	OLDER ADULT DAY SERVICES	COMP PARA- TRANSIT	Subtotal	#40 CP/ # SHINGLE SPRINGS	#30 DIAMOND # SPRINGS	25 SATURDAY EXPRESS	#60 POLLOCK #2 PINES	0 PLACERVILLE #	35 DIAMOND SPRINGS SATURDAY	50 EXPRESS	Subtotal	COMMUTER	REVERSE COMMUTE	Subtotal	ED COUNTY FAIR	Subtotal	TOTALS
TRIPS HOURS MILES	12,686 8,445 144,253	248 296 7,273	15,358 2,717 67,175	3,294 509 10,625	647 369 6,390	32,233 12,336 235,716	14,336 3,246 65,135	22,573 3,204 47,414	4,941 836 16,483	35,014 5,734 116,688	38,192 6,481 73,848	1,423 415 5,455	35,338 6,369 170,797	151,817 26,285 495,820	113,139 7,067 210,047	657 656 18,526	113,796 7,723 228,573	0 0 0	0 0 0	297,846 46,344 960,109
REVENUES: TDA STA 5311 CARES ACT 5311 5307 CARES ACT 5307 SGR OP GRANTS	\$ 1,071,461.46 \$ - \$ 115,576.45 \$ 91,670.92 \$ - \$ - \$ 44,340.48 \$ -	\$ - 8 \$ 3,985.32 \$ 2,347.48 \$ - \$ -	\$ - \$ 35,769.69 \$ 9,159.69 \$ - \$ - \$ 13,486.48	\$ - \$ 6,644.50 \$ 1,222.57 \$ - \$ - \$ -	\$ 5,148.07 \$ 5,409.57 \$ - \$ - \$ 1,990.49	\$ 1,266,800.89 \$ - \$ 167,124.03 \$ 109,810.23 \$ - \$ - \$ 63,833.85 \$ -	\$ 107,271.82 \$ - \$ 45,833.34 \$ 56,198.59 \$ - \$ - \$ 17,845.06 \$ 333,151.43	\$ - \$ \$ 45,182.98 \$ \$ 54,929.37 \$ \$ - \$ \$ - \$ \$ - \$ \$ - \$ \$ - \$ \$ - \$ \$ - \$ \$ - \$	11,860.93 14,100.31 - 4,613.37	\$ - \$ \$ - \$	731,953.97 \$ - \$ 91,545.30 \$ 113,331.19 \$ - \$ 35,648.97 \$ - \$	- \$ 5,888.29 \$ 6,957.66 \$ - \$ 2,290.68 \$	\$ 89,856.88 \$ 109,663.76 \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ -			5 - 5 - 5 25,253.44 5 130,238.20 5 3,529.95	\$ - \$ - \$ - \$ 262,022.00 \$ 950,866.00	\$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ - \$ -	\$\$ - \$\$ - \$\$ - \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$ \$	\$ 3,966,395.20 \$ - \$ 538,231.03 \$ 564,118.98 \$ 262,022.00 \$ 950,866.00 \$ 248,292.99 \$ 333,151.43
FARES TOT. REV			\$ <u>365,357.19</u> \$460,879.09		\$ 748.00 \$ 61,771.68	<u>\$ 414,414.58</u> <u>\$ 2,021,983.58</u>	\$ <u>17,223.83</u> \$ <u>577,524.07</u>	<u>\$ 22,111.03</u> <u>\$</u> <u>\$ 524,157.36</u> <u>\$</u>	<u>5,636.67</u> 147,320.36	\$ 42,496.68 \$ 1,023,528.67 \$	<u>38,523.24</u> <u>\$</u> 1,011,002.67 <u>\$</u>	<u>1,436.89</u> <u>\$</u> 66,249.93 <u>\$</u>	<u>41,055.61</u> 1,239,187.37	<u>\$ 168,483.95</u> <u>\$ 4,588,970.43</u>		<u>3,155.00</u> <u>125,417.10</u>	<u>\$ 624,245.98</u> <u>\$ 1,459,636.89</u>	<u>\$ </u>	<u>\$ -</u> <u>\$ -</u>	\$ 1,207,513.33 \$ 8,070,590.90
WHEELCHAIR PSGR	1,309	32	661	165	107	2,274	231	187	89	765	519	12	189	1,992	209	1	210	0	0	4,476
EXPENDITURES: EMPLOYEES BENEFITS VEHICLE OP OTHER OP TOTAL	\$ 373,197.44 \$ 156,904.40 \$ 193,820.03	\$ 12,589.17 \$ 8,107.12 \$ 9,319.89	 \$ 197,828.75 \$ 107,388.54 \$ 73,749.35 \$ 81,912.45 	\$ 19,544.96 \$ 11,700.74 \$ 12,902.02	\$ 17,607.28 \$ 6,870.26 \$ 8,684.60	\$ 927,685.33 \$ 530,327.39 \$ 257,331.87 \$ 306,638.99	\$ 155,696.72 \$ 71,047.57 \$ 93,805.30	\$ 253,171.29 \$ \$ 153,138.86 \$ \$ 51,877.14 \$ \$ 65,970.07 \$	39,933.72 17,935.24 23,468.71	\$ 453,838.76 \$ \$ 274,857.32 \$ \$ 127,071.88 \$ \$ 167,760.71 \$	513,121.16 \$ 311,325.52 \$ 80,564.32 \$ 105,991.67 \$	19,814.26 \$ 5,936.63 \$ 7,722.73 \$	\$ 304,990.60 \$ 186,015.52 \$ 244,613.67	\$ 1,259,757.00 \$ 540,448.30 \$ 709,332.86	\$ 300,137.11 5 \$ 232,353.80 5 \$ 271,859.52 5	20,518.36 23,975.42	\$ 330,363.37 \$ 252,872.16 \$ 295,834.94	\$- \$- \$- \$-	\$- \$- \$- \$-	\$ 3,587,684.04 \$ 2,120,447.80 \$ 1,050,652.36 \$ 1,311,806.75
EXP	\$ 1,366,173.90	\$ 52,265.82	\$ 460,879.09	\$ 80,893.09	\$ 61,771.68	\$ 2,021,983.58	\$ 577,524.07	\$ 524,157.36 \$	147,320.36	\$ 1,023,528.67 \$	1,011,002.67 \$	66,249.93 \$	5 1,239,187.37	\$ 4,588,970.43	\$ 1,334,219.79 \$	5 125,417.10	\$ 1,459,636.89	\$ -	\$ -	\$ 8,070,590.95
FARE BOX RECOVERY	3.16%	3.29%	79.27%	4.28%	1.21%	20.50%	2.98%	4.22%	3.83%	4.15%	3.81%	2.17%	3.31%	3.67%	46.55%	2.52%	42.77%	#DIV/0!	#DIV/0!	14.96%
OPERATING COST PER / PSGR	\$107.69	\$210.75	\$30.01	\$24.56	\$95.47	\$62.73	\$40.28	\$23.22	\$29.82	\$29.23	\$26.47	\$46.56	\$35.07	\$30.23	\$11.79	\$190.89	\$12.83	#DIV/0!	#DIV/0!	\$27.10
OPERATING COST PER / HOUR	\$161.77	\$176.48	\$169.64	\$158.84	\$167.53	\$163.90	\$177.90	\$163.60	\$176.17	\$178.52	\$155.99	\$159.64	\$194.56	\$174.58	\$188.81	\$191.11	\$189.00	#DIV/0!	#DIV/0!	\$174.14
OPERATING COST PER / MILE	\$9.47	\$7.19	\$6.86	\$7.61	\$9.67	\$8.58	\$8.87	\$11.05	\$8.94	\$8.77	\$13.69	\$12.14	\$7.26	\$9.26	\$6.35	\$6.77	\$6.39	#DIV/0!	#DIV/0!	\$8.41
PASSENGER TRIPS PER / REVENUE HOUR	1.5	0.8	5.7	6.5	1.8	2.6	4.4	7.0	5.9	6.1	5.9	3.4	5.5	5.8	16.0	1.0	14.7	#DIV/0!	#DIV/0!	6.4
AVERAGE FARE PER / PASSENGER	\$3.40	\$6.94	\$23.79	\$1.05	\$1.16	\$12.86	\$1.20	\$0.98	\$1.14	\$1.21	\$1.01	\$1.01	\$1.16	\$1.11	\$5.49	\$4.80	\$5.49	#DIV/0!	#DIV/0!	\$4.05
OPERATING SUBSIDY PER / PASSENGER	\$104.29	\$203.81	\$6.22	\$23.51	\$94.32	\$49.87	\$39.08	\$22.24	\$28.68	\$28.02	\$25.46	\$45.55	\$33.90	\$29.12	\$6.30	\$186.09	\$7.34	#DIV/0!	#DIV/0!	\$23.04
ROAD CALLS	6	0	10	0	0	16	9	10	2	17	14	3	19	74	14	0	14	0	0	104
EMPLOYEE FULL-TIME EQUIVALENT (FTE)																				67