AGENDA ITEM 2 A Action Item

MEMORANDUM

DATE: February 2, 2017

TO: El Dorado County Transit Authority

FROM: Brian James, Planning and Marketing Manager

SUBJECT: Fare Structure

REQUESTED ACTION:

BY MOTION,

Adopt Resolution No. 17-02 Stating the Fare Structure for the El Dorado County Transit Authority to Include Connect Card and

Discount Fare Eligibility Requirements

BACKGROUND

Fare structure changes require approval by the El Dorado County Transit Authority (El Dorado Transit) Board of Directors. This Fare Structure Resolution does not call for a fare increase, so public hearing and public comment period are not required for this resolution.

This resolution authorizes El Dorado Transit to accept the Connect Card, which is the Sacramento region's new transit smart card fare collection system. This resolution will also authorize El Dorado Transit to require passengers to show proof of disability, age or student status for discount fares.

DISCUSSION

Connect Card provides a convenient and secure way to pay transit fare. The system uses a plastic smart card called a Connect Card with a computer chip inside that can store cash value, passes and discount fares. El Dorado Transit is working with eight (8) other transit agencies in the Sacramento region to launch the Connect Card fare collection system.

El Dorado Transit currently offers discounted rates for disabled riders, seniors age 60 and above and students K-12. However, El Dorado Transit does not currently require passengers to show proof of disability, age or student status for discount fares. As a result, some passengers who would not qualify for a discounted rate are paying the lower amount. The current system is not equitable to passengers who are paying the full fare.

Under the new discount fare eligibility requirements, passengers requesting a discount fare by virtue of their age, disability or student status must present valid identification for proof of eligibility, along with the proper fare, upon boarding. Proof of eligibility would include the following:

Senior Current discount photo identification issued by El Dorado Transit or

another agency or valid State issued photo identification or passport to

prove age

Disabled Current discount photo identification issued by El Dorado Transit or

another agency or Medicare card presented along with a valid State issued

photo ID or passport

Student K-12 Current discount photo identification issued by El Dorado Transit or

another agency

El Dorado Transit discount photo identification cards will be available at the El Dorado Transit administration office and through direct outreach efforts by staff. At the time of discount photo identification card issuance, persons requesting cards must present the following:

Senior Valid State issued photo identification or passport to prove age

Disabled Valid State issued photo identification or passport along with a Medicare

card, DMV disabled placard computer printout, Social Security disability benefits award letter, or a completed El Dorado Transit certification form

completed and signed by a physician or authorized representative

Student K-12 Current student identification card or other proof of enrollment from their

school

El Dorado Transit discount photo identification cards would expire after five (5) years.

The Fare Structure Resolution was reviewed by legal counsel. Staff is recommending that the Connect Card fare collection system and the new discount fare eligibility requirements be implemented through adoption of the Fare Structure Resolution.

FISCAL IMPACT

The fiscal impact related to Connect Card will be in a separate action in the future. Discount fare eligibility requirements are expected to increase farebox recovery.

EL DORADO COUNTY TRANSIT AUTHORITY **RESOLUTION NO. 15-1017-02**

RESOLUTION OF THE BOARD OF DIRECTORS OF THE EL DORADO COUNTY TRANSIT AUTHORITY STATING THE FARE STRUCTURE

WHEREAS, the El Dorado County Transit Authority (EDCTAEL Dorado Transit) Board desires to revise the Basic and Discount Fares to generate revenues to fund operating costs.

NOW, THEREFORE, BE IT HEREBY RESOLVED BY THE BOARD OF DIRECTORS OF THE EL DORADO COUNTY TRANSIT AUTHORITY (EDCTAEL DORADO TRANSIT) AS FOLLOWS:

THAT, this Resolution shall become effective on <u>July 6, 2015 July 1, 2017</u> and as of such date, the <u>EDCTA-El Dorado Transit</u> Fare Structure shall be as hereinafter set forth.

I. PURPOSE, SCOPE AND AUTHORITY OF ADOPTED FARE RESOLUTION

A. Authority to Fix Rates and Charges

The Governing Board of the EDCTA El Dorado Transit is authorized to fix the rates and charges for all transit services. (PUC § 102285 and PUC § 99268)

B. Passenger Service Covered By Fare Structure

EDCTA El Dorado Transit may provide transit service for the transportation of passengers and their incidental baggage by any means, both within and outside the EDCTA El Dorado Transit boundaries. (PUC § 102280) This Fare Structure pertains to all fixed route, demand-response, Americans with Disabilities Act (ADA) complementary paratransit and commuter service provided by EDCTAEl Dorado Transit.

C. Fare Evasion

Evasion of the payment of any fares; or, the misuse of passes, or tickets, with the intent to evade the payment of fares is an infraction punishable by a fine not to exceed the maximum punishment allowed by law. (Penal Code § 640)

II. FARE STRUCTURE DEFINITIONS

A. <u>Authorized Employee</u>

"Authorized Employee" means those persons authorized by Executive Director to issue temporary passes.

B. Business Day

"Business Day" means a weekday which is not a national or state holiday observed by either the United States, the State of California, El Dorado County, County of Sacramento, or the City of Sacramento.

C. Child

"Child" means a person who has not yet reached his or her fifth (5th) sixth (6th) birthday.

D. <u>Complementary Paratransit</u>

Method allowed by the Americans with Disabilities Act (ADA) for the transit operator to provide demand response (dial-a-ride) during fixed route service hours upon request

E. Disabled

The Americans with Disabilities Act (ADA) defines a disability as a physical or mental impairment that substantially limits one or more of the major life activities of an individual. Major life activities include caring for one's self, performing manual tasks, walking, seeing, hearing, speaking, breathing, learning and working. Proof of disability may be established upon boarding by displaying an EDCTA-El Dorado Transit issued I.D. card, an eligibility card issued by another transit agency or a Medicare card presented along with a valid State issued photo I.D. At the time of card issuance, persons with disabilities and Medicare cardholders must provide either a Medicare card, a DMV or a disabled placard identification card issued pursuant to Section 22511.5 of the Vehicle Code-, a Social Security disabled benefits award letter, an El Dorado Transit certification form completed and signed by a physician or authorized representative or any other identification as approved by local, state or federal jurisdictions along with a valid State issued photo I.D.

F. Personal Care Attendant (PCA)

"Personal Care Attendant (PCA)" means a person who assists a disabled person during their trip on EDCTA El Dorado Transit transit vehicles. Disabled passengers may be required to display an EDCTA El Dorado Transit issued I.D. card affixed with an assistant symbol.

G. Fare

"Fare" means the price charged to transport a passenger, including the passenger's incidental baggage, for one ride on a transit vehicle operating on fixed route, demand response, paratransit or commuter service.

H. Employee Pass

"Employee Pass" means an EDCTA El Dorado Transit I.D. card issued to EDCTA El Dorado Transit employees.

I. <u>Fare Equivalent</u>

"Fare Equivalent" means an EDCTA-El Dorado Transit approved substitute for U.S. currency that may be applied toward the applicable fare by depositing it in the farebox or tapping a loaded Connect Card upon boarding an EDCTA-El Dorado Transit bus. (i.e. EDCTA-El Dorado Transit issued scrip)

J. Scrip Ticket

"Scrip Ticket" means a single paper scrip issued by EDCTA-El Dorado Transit with a printed denomination appearing thereon.

K. Fiscal Year

"Fiscal Year" means the period from July 1 of the first year stated through June 30 of the second year stated.

L. Fixed Route Service

"Fixed Route Service" means passenger service provided by EDCTA transitEl Dorado Transit vehicles in revenue service along a scheduled route, whether or not on a continuous, seasonal, experimental, or emergency basis. Revenue service includes but is not limited to: local fixed routes, demonstration projects and emergency transportation at the direction of the Office of Emergency Services or other authorized emergency response team. Charter service is excluded as defined by applicable local, state and federal statutes.

M. Holiday

"Holiday" means the day of observance of a holidays as approved by EDCTAEl Dorado Transit.

N. <u>Lifetime Pass</u>

"Lifetime Pass" means an EDCTA El Dorado Transit identification card issued to persons eighty (80) years of age or older. The Lifetime Pass entitles the individual to unlimited rides on any local fixed route service.

O. Monthly Pass

"Monthly Pass" means either an EDCTA El Dorado Transit issued card or other approved I.D. card to which a monthly stamp is affixed, with the month and year printed on the card by EDCTAEl Dorado Transit. Exception: Lifetime passes.

P. Daily Pass

"Daily Pass" means either an EDCTA-El Dorado Transit issued card or ticket or other approved card to which a specified service date or stamp is affixed on the card by EDCTAEl Dorado Transit.

Q. Octogenarian

"Octogenarian" means a person 80 years of age or older. Proof of age may be established upon boarding by displaying an EDCTA El Dorado Transit Lifetime Pass and/or a valid Identification Card that includes a picture and identifies the person's age.

R. Payment

"Payment" means one of the following:

- 1. The deposit of the applicable fare in U.S. currency or fare equivalents in the farebox upon boarding a transit bus revenue service vehicle; or
- 2. Displaying appropriate proof of payment, such as fare media provided by EDTCA-El Dorado Transit upon boarding an EDCTA-El Dorado Transit bus revenue service vehicle, provided that the displayed proof of payment is valid at the time of boarding.
- 2.3. Tapping a Connect Card onto the tap box upon boarding an El Dorado Transit bus or van with the appropriate fare being deducted from the card or the appropriate pass already loaded on the card.

S. <u>Peace Officer</u>

"Peace Officer" means any person currently employed by a public agency as a peace officer as defined in California Penal Code Sections 830.1 and 830.2.

T. Prepaid Fare

"Prepaid Fare" means a fare that is paid before boarding a transit vehicle and is one for which proof of payment is required by EDCTAEl Dorado Transit.

U. Proof of Payment

"Proof of Payment" means the evidence of a prepaid fare that must be displayed by a passenger whenever required or permitted by this Fare Structure resolution in lieu of depositing the applicable fare in U.S. currency or fare equivalents in the farebox upon boarding an EDCTA-El Dorado Transit bus revenue service vehicle.

V. Retiree

Employee retired from EDCTA-El Dorado Transit with a minimum of five (5) years of employment with EDCTA-El Dorado Transit.

W. Ride

"Ride" means a continuous one-way passenger trip between any two points served by EDCTA-El Dorado Transit on fixed route, demand response or commuter service without transferring to another transit vehicle.

X. RT

"RT" means the Sacramento Regional Transit District.

Y. Senior Citizen

"Senior Citizen" means a person 60 years of age or older. Proof of age may be established upon boarding by displaying an EDCTA-El Dorado Transit I.D. card, Medicare card presented along with a valid State issued photo I.D.the federal Medicare identification card, the State Department of Motor Vehicles Driver's License or Identification card issued pursuant to subdivision (b) of Section 13000 of the California Vehicle Code, or a passport which includes a picture and identifies the person's age.

Z. Student

"Student" is a person aged six (6) to nineteen (19), who has not completed a program resulting in a high school diploma or attainment of a General Education Diploma (G.E.D.) or California High School Proficiency Exam (CHSPE) and attends a day program of 240 minutes per day or is enrolled in a certified home school program supervised by an adult if under age sixteen (16) years of age. Also referred to as K-12.

To be eligible for an El Dorado Transit issued student monthly pass, EDCTA-El Dorado Transit may requires the production of a valid student I.D. card or other similar evidence of enrollment by the person requesting such a pass.

AA. <u>Transit Vehicle</u>

"Transit Vehicle" means an EDCTA El Dorado Transitbus or van revenue service vehicle.

BB. Validated

"Validated" means the process of fixing the date of expiration on an EDCTA El Dorado Transit ticket by an EDCTA El Dorado Transit transit driver or authorized staff member.

CC. Student Access Card

The Los Rios Community College District student access card and the California State University Sacramento student card with commuter sleeve entitle individuals to unlimited rides on any local fixed route service and \$1.00 off the standard rate for commuter routes.

DD. Revenue Service

"Revenue service" includes but is not limited to: local fixed routes, demonstration projects and emergency transportation at the direction of the Office of Emergency Services or other authorized emergency response teams. Charter service is excluded as defined by applicable local, state and federal statutes.

III. CONSTRUCTION OF FARE STRUCTURE

1. Applicable Fare

Applicable fare means the price established as set forth in Article VI as a condition of carrying one passenger on any transit vehicle for one ride on fixed route, commuter, ADA complementary paratransit or dial-a-ride service.

2. Fare Payment

The applicable fare shall be paid by all persons riding on EDCTA El Dorado Transit revenue service vehicles.

Fares on <u>EDCTA El Dorado Transit</u> bus service must be paid upon boarding by either depositing into the farebox U.S. currency or fare equivalents in the amount of the applicable fare, or the passenger shall display appropriate proof

of payment valid at the time of boarding in the form of a pass or a tap of their Connect Card.

3. Appropriate Proof of Payment

Appropriate proof of payment means the evidence of fare prepayment that constitutes the applicable fare. Proof of payment may constitute any one of the following:

- a. Monthly pass issued by <u>EDCTA_El Dorado Transit</u> including, when applicable, a monthly stamp affixed to the pass; or
- b. EDCTA El Dorado Transit scrip ticket; or
- c. EDCTA-El Dorado Transit employee pass; or
- d. Lifetime pass; or
- e. Daily Pass; or
- f. Peace officer identification; or
- g. EDCTA-El Dorado Transit retiree pass/id, or
- h. fare media approved by Executive Director within adopted fare structure
- i. Connect Card

4. Fare Equivalent

Fare equivalent is an <u>EDCTA-El Dorado Transit</u> issued scrip ticket <u>or free ride</u> <u>ticket issued by an authorized agent of El Dorado Transit.</u>

5. Valid Proof of Payment

Proof of payment issued by **EDCTA** El Dorado Transit is valid as provided below:

- a. <u>Monthly Pass/Stamp</u> An <u>EDCTA El Dorado Transit</u> monthly pass shall be valid only for the month of the year printed by <u>EDCTA El Dorado Transit</u> either on the pass or on the stamp to be affixed on an approved photo I.D. card. Notwithstanding the foregoing, a monthly pass shall be valid from the first day to the last day of the month.
- b. <u>Lifetime Pass</u> A lifetime pass issued to persons 80 years of age or older shall be valid during the life of the pass holder.
- c. <u>Student Pass</u> A student pass issued by <u>EDCTA El Dorado Transit</u> shall be valid only to the student issued the pass for the term specified on the pass
- d. <u>Peace Officer Identification</u> A peace officer badge or photo identification card issued by a public agency is valid for so long as the bearer of such badge or photo identification is employed by the issuing public entity as a peace officer.

IV. **FARE STRUCTURE CLASSIFICATIONS**

A. **Basic Fare**

The basic fare shall be in the amount set forth in Article VI. Any passenger paying the basic fare shall be entitled to one ride upon paying the fare

В. **Discount Fare**

Discount fare classifications are established as hereinbelow provided:

Disabled Persons, Senior Citizens and Students K-12 – The discount rate for disabled persons, senior citizens and students K-12 shall be in the amount set forth in Article VI. Only disabled persons, senior citizens and students K-12 are entitled to one ride on fixed route service upon displaying the proper disabled, senior citizens or student K-12 I.D. Cardpass or required documentation set forth in Article II and payment of the fare set forth in Article VI.

C. **Child Fare**

One (1) child <u>age zero (0) to five (5)</u> may ride at no cost with an adult that pays a fare or uses a valid prepaid fare media. If more than one (1)two (2) children is accompanying accompany one passenger, the passenger shall pay the discountfull regular fare for the second and each additional child.

D. **Special Services**

Special services are fixed route service provided under contract between EDCTA-El Dorado Transit and a third party. Special services are open to the public upon payment of the applicable fare. Unless otherwise indicated below, the fare for special services shall be in accordance with the fare structure classifications as set forth in this Article IVI. Fares shall not be collected for special service if the cost of such service is paid under the terms of a contract.

<u>Special Service</u> – Fares shall not be collected for special service if the cost of such service is paid under the terms of a contract.

Ε. **Octogenarian Fare**

Persons 80 years of age or older are entitled to ride all fixed route service for free upon displaying the proper identification card. Free rides are not available for commuter or demand response services.

F. EDCTA-El Dorado Transit Retiree Fare

Persons retired from <u>EDCTA-El Dorado Transit</u> under <u>EDCTA-El Dorado Transit</u> retirement policy are entitled to ride all fixed route and commuter service for free upon displaying the proper pass/identification card.

V. <u>FARE PREPAYMENT</u>

A. Basic Monthly Pass

The basic monthly pass consists of either an EDCTA-El Dorado Transit issued monthly pass card or an approved card to which an EDCTA-El Dorado Transit monthly stamp is affixed. This pass entitles the bearer to ride on all fixed route and commuter services, subject to the following limitations and conditions:

- 1. The pass may be purchased from EDCTA El Dorado Transit or designated EDCTA El Dorado Transit pass outlets by any person; and
- 2. The pass is valid only on specified services during the month of the year printed by EDCTA-El Dorado Transit on the pass or stamp that is affixed to the bearer's approved card. Notwithstanding the foregoing, a monthly pass shall be valid through the first day of month through the last day of the month; and
- 3. The monthly pass constitutes prepayment of the basic fare or any fare established in an amount lower than the basic fare of the service for which it is valid; and
- 4. The monthly pass card or monthly stamp shall be non-refundable and non-exchangeable and shall be sold for the amount established in Article VI. EDCTA El Dorado Transit is not responsible for lost or stolen passes.

B. <u>Discount Monthly Pass</u>

The discount monthly pass consists of an <u>EDCTA-El Dorado Transit</u> monthly pass card. This entitles the bearer to ride all fixed route services, subject to the following limitations and conditions:

- 1. This pass may be purchased only by disabled persons, senior citizens and students K-12; and
- 2. This pass is valid only during the month of the year printed by EDCTA El Dorado Transit on the card. Notwithstanding the foregoing, a

discount monthly pass shall be valid from the first day through the last day of the month; and

- 3. For disabled persons, senior citizens, and students K-12, this pass constitutes prepayment of the discount fare or any fare established in any amount lower than the discount fare of the service for which it is valid; and
- 4. The discount monthly pass is non-refundable, non-exchangeable and non-transferable and shall be sold for the amount established in Article VI. EDCTA El Dorado Transit is not responsible for lost or stolen passes.

C. <u>Basic Day Pass</u>

The Basic Day Pass consists of an EDCTA-El Dorado Transit daily pass card. This entitles the bearer to ride all fixed route services subject to the following limitations and conditions.

- 1. The pass may be purchased from EDCTA El Dorado Transit drivers only or designated EDCTA pass outlets by any person; and
- 2. This The pass is valid only on specified services during the day of the month printed by EDCTA-El Dorado Transit on the pass or stamp that is affixed to the bearer's approved card. Notwithstanding the foregoing, a daily pass shall be valid from the first pick-up of the day through the last drop-off of the day on the local fixed routes; and
- 3. This The daily pass constitutes prepayment of the basic fare or any fare established in an amount lower than the basic fare of the service for which it is valid; and
- 4. The daily pass card or daily stamp shall be non-refundable and non-exchangeable and shall be sold for the amount established in Article VI. EDCTA-El Dorado Transit is not responsible for lost or stolen passes.

D. <u>Discount Day Pass</u>

The Discount Day Pass consists of an EDCTA-El Dorado transit daily pass card. This entitles the bearer to ride all fixed route services subject to the following limitations and conditions.

- 1. This pass may be purchased only by disabled persons, senior citizens and students K-12; and
- 2. This pass is valid only on specified services during the day of the month printed by EDCTA_El Dorado Transit on the pass or stamp that is

affixed to the bearer's approved card. Notwithstanding the foregoing, a daily pass shall be valid from the first pick-up of the specified service day through the last drop-off of the specified service day on the local fixed routes; and

- 3. For disabled persons, senior citizens, and students K-12, this pass constitutes prepayment of the discount fare or any fare established in any amount lower than the discount fare of the service for which it is valid; and
- 4. The discount daily pass card or daily stamp shall be non-refundable and non-exchangeable and shall be sold for the amount established in Article VI. EDCTA-El Dorado Transit is not responsible for lost or stolen passes.

E. Employee Pass

A valid **EDCTA** El Dorado Transit employee I.D. card entitles the lawful bearer to ride on all fixed route and commuter service at no charge.

F. Retiree Pass

A valid <u>EDCTA-El Dorado Transit</u> Retiree I.D. entitles an <u>EDCTA-El Dorado Transit</u> retiree to ride all fixed route and commuter services at no charge.

G. <u>Lifetime Pass</u>

A lifetime pass consists of an EDCTA-El Dorado Transit I.D. card and is issued only to persons 80 years of age or older. A lifetime pass entitles the bearer and the bearer's Personal Care Attendant (PCA) to ride for free on all local fixed route service and is valid during the life of the passholder. A lifetime pass is non-transferable and non-exchangeable.

H. Peace Officer Identification

A valid peace officer identification consists of a badge or photo identification card issued by a public agency to persons employed as peace officers. A peace officer identification entitles the bearer to ride on all fixed route service at no charge.

I. Scrip Ticket

All scrip tickets will be sold for the price corresponding to the denomination appearing on the ticket.

J. I.D. Cards

I.D. cards may be acquired by those persons participating in a monthly pass subsidy program; and disabled persons, senior citizens, octogenariansOctogenarians, and students who meet the eligibility criteria set forth in Article II and Transit Advisory Committee members. Unless the I.D. card is issued to the octogenarians Octogenarians or is provided by a subsidizing agency through contractual arrangement with EDCTAEl Dorado Transit, the price of the I.D. cards shall be FiveThree Dollars (\$35.00).

VI. FARE AND MONTHLY PASS PRICING

Effective: <u>July 6, 2015</u>July 1, 2017

<u>Local Fixed Routes:</u> Route **20**-Placerville, Route **30**-Diamond Springs, Route **40**-Cameron Park, Route **60**-Pollock Pines, **50** Express, Route **25**-Saturday Express, Route **35**-Diamond Springs Saturday and other fixed routes as developed.

One Way Fare: General... \$1.50 Senior/Disabled/Student K-12... \$0.75

Daily Pass: General... \$6.00 Senior/Disabled/Student K-12... \$3.00

Monthly Pass*: General... \$60.00 Senior/Disabled/Student K-12... \$30.00

Grizzly Flat Route:

One Way Fare: General... \$10.00 Senior/Disabled/Student K-12... \$5.00

Monthly Pass: General... \$60.00 Senior/Disabled/Student K-12... \$30.00

Sacramento Commuter Routes:

Sacramento \$5.00 One-way fare **El Dorado County Destinations** \$5.00 One-way fare

Monthly Sacramento Commuter Pass \$180.00

Monthly Combination El Dorado Transit/RT

As allowed per interagency agreement

Dial-A-Ride (DAR):

Zone A: Senior/Disabled \$ 2.00 one way **Zone A:** General Public \$ 4.00 one way

Zone B-E: Senior/Disabled \$3.00 one way + \$0.50 per zone crossing **Zone B-E:** General Public \$5.00 one way + \$1.00 per zone crossing

^{*}Passengers may purchase an RT combo pass for \$5055.00 to be used in conjunction with the Monthly Pass on the 50 Expressall local fixed routes.

Zone F-L: Senior/Disabled \$ 5.00 one way + \$ 0.50 per zone crossing **Zone F-L:** General Public Not Applicable

Sac-Med \$10.00 one way fare

Senior Day Care \$2.00 per one way fare in DAR zone A

Senior Day Care \$3.00 per one way fare in all DAR zones except zone A

ADA Complementary Paratransit

ADA Complementary Paratransit \$3.00 per trip per person

VII. Fare structures for demonstration projects shall be set by the Executive Director for a period not to exceed twelve (12) months. After a twelve (12) month period, the EDCTAEl Dorado Transit will review and consider for adoption, a fare structure for any new service developed through such demonstration project.

PASSED AND ADOPTED BY THE GOVERNING BOARD OF THE EL DORADO COUNTY TRANSIT AUTHORITY at a regular meeting of said Board, held on the May 7, 2015February 2, 2017 by the following vote of said Board:

AYES: PB, SF, RM, BV, TW	-NOES:	ABSTAIN:	ABSENT:
El Dorado County Transit Author	ity Chairperson		
ATTEST:			
ATILST.			

Maria Harris Megan Wilcher, Secretary to the Board