

AGENDA ITEM 3 A  
Information Item

**MEMORANDUM**

**DATE:** April 25, 2018

**TO:** El Dorado County Transit Authority  
Transit Advisory Committee

**FROM:** Brian James, Planning and Marketing Manager

**SUBJECT:** Fiscal Year 2017/18 Six-Month Administrative Operations Report

**REQUESTED ACTION:**

**BY MOTION,**

**No action. Information item.**

**BACKGROUND**

The El Dorado County Transit Authority (El Dorado Transit) provides public transportation under authority of a Joint Powers Agreement (JPA) with the County of El Dorado and the City of Placerville. Public transit services include demand response; community fixed route and commuter service.

The Fiscal Year 2017/2018 Six-Month Administrative Operations Report (Admin Report) provides an overview of El Dorado Transit operations for the reporting period July 1, 2017 through December 31, 2017.

As a recipient of Transportation Development Act (TDA) funds El Dorado Transit is required to report performance measure statistics as defined in the TDA Public Utilities Code Chapter 4, Transportation Development Article 1 – General Provisions and Definitions Section 99247. The Administrative Operations Report includes required statistical analysis and other Board approved performance measures on a route, mode and system wide basis.

El Dorado Transit management provides performance measure reporting by service and mode (type of service) which is above and beyond the mandated reporting format. This reporting format provides the public, policy makers and management a detailed comparison by individual service. For comparison purposes, the Administrative Operations Report also includes data from the same reporting period in the prior fiscal year.

## **DISCUSSION**

As noted above and in the Administrative Operations Report, El Dorado Transit provides three (3) distinct types of public transportation: demand response, rural local fixed route and urban commuter service. The purpose of each service varies, therefore, goals and objectives for efficiency are considered separately.

The report provides statistics, revenues, expenses and performance measures by route, mode and system. To effectively review performance, it is necessary to separate the three (3) modes and compare services within each mode. For example, demand response services are considered life-line social support services that historically report a lower farebox recovery ratio (FBR) than the system as a whole. Within each mode, analysis is presented between each service type. Comparisons and considerations might be discussed between the FBR and the cost per passenger by service.

The following sections discuss the general performance of the various service modes providing a snapshot of how the system has performed during the July to December 2017 reporting period.

Demand response services ridership decreased by 1,357 one-way trips or 5.1% during the period. The largest year to year change was in the M.O.R.E. client transportation service which showed a decrease of 10.3% or 1,330 trips. M.O.R.E services are contracted and ridership fluctuates according to client enrollment. On-time performance for demand response services was 95.5%.

Rural route (local fixed route) ridership decreased by 10,197 one-way trips or 13.5% during the period. The largest year to year change was in the Pollock Pines route which showed a decrease of 3,951 one-way trips or 16.8%. On-time performance for rural routes was 86.8%.

Urban route (commuter services) ridership increased by 3,254 one-way trips or 3.9% during the period. On-time performance for urban routes was 81.1%.

Overall, system wide ridership decreased by 8,300 one-way trips or 4.4%. The combined farebox recovery was 20.36%, and passenger fare revenues increased by \$7,601 or 1%

Additional performance measures discussed in the report include the El Dorado Hills Taxi voucher program, complaints and compliments and road calls.

## **FISCAL IMPACT**

None.