

Newsletter

April – June 2019 Volume 3 – Number 2





New Connect Card Sales Outlet at Bel Air Market

Connect Card is the Sacramento region's electronic transit fare payment system, and is widely used on El Dorado Transit buses and vans. Connect Card users are able to load transit fare or passes onto their cards either using the online system or at the El Dorado Transit office. Now there is another option in El Dorado County.

The Bel Air Market on Palmer Drive in Cameron Park is a new sales outlet. The device was installed in January at the Customer Service desk, giving Connect Card customers more options to manage their cards. When loading a card at a sales outlet or at the El Dorado Transit office, the card is loaded immediately without the need to wait for 24-48 hours.

In addition to loading cash value and passes onto Connect Cards, new full fare cards are available at the sales outlet, but discount cards are only available at El Dorado Transit. Cards can hold up to \$360 in cash value, or up to three passes at a time.

Almost half of all El Dorado Transit riders now board using a Connect Card. Following are some tips to maximize the benefits of using Connect Card.

- 1. <u>Outlet Purchases</u> When purchasing products at a sales outlet, be sure to use the exact language. For example, if you want a disabled monthly pass, ask for "A disabled monthly pass for the month of _____." If you ask for \$30 on your card, the attendant will load \$30 cash value.
- 2. <u>Don't Abuse Your Card</u> Do not bend, twist, wash or punch any holes in your card.
- 3. <u>Loading Cards Online</u> Allow 24-48 hours for any online Connect Card purchase to appear on your card.
- 4. <u>Check Your Balance</u> When you tap your Connect Card to pay your fare using a cash balance, make it a practice to check your remaining cash balance on the display.

If you have any questions, please contact El Dorado Transit at 530-642-5383.



New Park and Ride in Placerville

The new Forni Road Park and Ride will be opening in 2019. The facility will be located near the intersection of Forni Road and Ray Lawyer Drive, with easy access to vehicles, bicycles and pedestrians due to the proximity of the new freeway off-ramp and the El Dorado Trail. Once it is completed, it will replace the temporary El Dorado County Fairgrounds Park and Ride.

The new Forni Road Park and Ride will have approximately 150 parking stalls and two bus shelters. Once an opening date for the new park and ride is determined, passengers and the public will be notified with specific dates and details.

Information about this project is available at the City of Placerville website at:

https://www.cityofplacerville.org/western-placerville-interchanges-phase-2-cip-407051

Holiday Schedule April-June

El Dorado Transit will not operate and the office is closed on Monday May 27, 2019 for the Memorial Day holiday.

\$5

Youth Summer Pass

Students can get a summer worth of rides on El Dorado Transit buses for just \$5 with the Youth Summer Pass. From June 1 to July 31, 2019, K-12 students with the summer pass can get unlimited bus rides on Local Fixed Routes.

Places that students may want to go on the bus are libraries, parks, pools, movie theaters, shopping, restaurants, recreational centers and to work.

This program is designed to provide the opportunity to become more independent and teach the youth how to ride the bus.

Each pass will be loaded on a Connect Card so that the card can be used as a Student K-12 discount fare card anytime throughout the year.

Call us to get your ID card and pass at 530-642-5383.

El Dorado Transit Online

For the latest news and information, like us on Facebook, follow us on Twitter and sign up for rider alerts on the El Dorado Transit website www.eldoradotransit.com.

SIGN UP FOR RIDER ALERTS

