

Newsletter

January – March 2019 Volume 3 – Number 1



### Winter Transit Services

The winter season is upon us. With services that take passengers to just above sea level in Sacramento and up to 4,000 foot elevation in Pollock Pines, the El Dorado Transit bus service covers a wide range of terrain and weather.

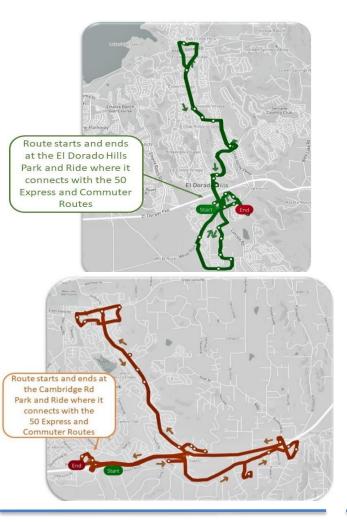
In any weather, El Dorado Transit's first priority is always safety. When extreme weather conditions exist, it is always safest to stay where you are. If you absolutely must travel, the bus is often your best option. Buses will stop where it is safe to do so. Remain away from the curb until the bus comes to a complete stop.

Weather may cause delays. Plan ahead and take an earlier trip to make sure you arrive on time. If conditions are slowing traffic, buses will be delayed. Be assured that your driver is doing everything possible to stay on schedule while maintaining safety. El Dorado Transit may detour or cancel bus routes on a route-by-route basis if conditions warrant. If a route is detoured or canceled, customers who are signed up for Rider Alerts will be notified by email. Riders can sign up for alerts on the El Dorado Transit website at eldoradotransit.com. An alert will also be displayed on the website, on Facebook and on Twitter.

Depending on a storms severity, it may take hours or days for buses to return to their regular routes. Check the rider alerts, website, Facebook or Twitter, or call El Dorado Transit at 530-642-5383 to find out when regular service will resume.

Even in extreme weather conditions that may include snow, severe fog, flooding and ice, we will do everything we can to get you to your destination safely and on time.

# Route Changes on Routes 40, 50X and 70



# Holiday Schedule 2019

El Dorado Transit will not operate and the office is closed on the following holidays:

New Year's DayTuesday, January 1
Martin Luther King DayMonday, January 21
President's DayMonday, February 18
Memorial DayMonday, May 27
Independence DayThursday, July 4
Labor DayMonday, September 2
Veteran's DayMonday, November 11
Thanksgiving DayThursday, November 28
Friday After Thanksgiving Friday, November 29
Christmas EveTuesday, December 24
Christmas DayWednesday, December 25

Route 70 currently serves a portion of Western Cameron Park and a portion of El Dorado Hills, and Route 40 currently serves the Cameron Park Drive area and Shingle Springs. Starting on January 2, 2019, Route 70 will provide hourly service for El Dorado Hills while Route 40 will provide hourly service for more of Cameron Park and Shingle Springs.

With these changes, Route 70 and Route 40 will connect directly with the 50 Express that provides service between Placerville and Folsom. Route 70 will transfer at the El Dorado Hills Park and Ride, and Route 40 will transfer at the Cambridge Rd. Park and Ride. This will give passengers the ability to connect with the 50 Express without waiting to transfer.

With the Transfer point moving to the Cambridge Rd. Park and Ride, the Ponderosa Rd. Park and Ride will become a request stop and the 50 Express schedule will be adjusted.

Route 70 will now give more people in El Dorado Hills access to El Dorado Transit services.

### **El Dorado Transit Online**

For the latest news and information, like us on Facebook, follow us on Twitter and sign up for rider alerts on the El Dorado Transit website www.eldoradotransit.com.

#### SIGN UP FOR RIDER ALERTS



El Dorado Transit | 6565 Commerce Way, Diamond Springs, CA 95619 | 530-642-5383



# New Connect Card Sales Outlet at Bel Air Market

Connect Card is the Sacramento region's electronic transit fare payment system, and is widely used on El Dorado Transit buses and vans. Connect Card users are able to load transit fare or passes onto their cards either using the online system or at the El Dorado Transit office. Now there is another option in El Dorado County.

The Bel Air Market on Palmer Drive in Cameron Park is a new sales outlet. The device was installed in January at the Customer Service desk, giving Connect Card customers more options to manage their cards. When loading a card at a sales outlet or at the El Dorado Transit office, the card is loaded immediately without the need to wait for 24-48 hours.

In addition to loading cash value and passes onto Connect Cards, new full fare cards are available at the sales outlet, but discount cards are only available at El Dorado Transit. Cards can hold up to \$360 in cash value, or up to three passes at a time. Almost half of all El Dorado Transit riders now board using a Connect Card. Following are some tips to maximize the benefits of using Connect Card.

- 1. <u>Outlet Purchases</u> When purchasing products at a sales outlet, be sure to use the exact language. For example, if you want a disabled monthly pass, ask for "A disabled monthly pass for the month of \_\_\_\_\_." If you ask for \$30 on your card, the attendant will load \$30 cash value.
- 2. <u>Don't Abuse Your Card</u> Do not bend, twist, wash or punch any holes in your card.
- Loading Cards Online Allow 24-48 hours for any online Connect Card purchase to appear on your card.
- <u>Check Your Balance</u> When you tap your Connect Card to pay your fare using a cash balance, make it a practice to check your remaining cash balance on the display.

If you have any questions, please contact El Dorado Transit at 530-642-5383.



# New Park and Ride in Placerville

The new Forni Road Park and Ride will be opening in 2019. The facility will be located near the intersection of Forni Road and Ray Lawyer Drive, with easy access to vehicles, bicycles and pedestrians due to the proximity of the new freeway off-ramp and the El Dorado Trail. Once it is completed, it will replace the temporary El Dorado County Fairgrounds Park and Ride.

The new Forni Road Park and Ride will have approximately 150 parking stalls and two bus shelters. Once an opening date for the new park and ride is determined, passengers and the public will be notified with specific dates and details.

Information about this project is available at the City of Placerville website at:

https://www.cityofplacerville.org/westernplacerville-interchanges-phase-2-cip-407051

# Holiday Schedule April-June

El Dorado Transit will not operate and the office is closed on Monday May 27, 2019 for the Memorial Day holiday.



Students can get a summer worth of rides on El Dorado Transit buses for just \$5 with the Youth Summer Pass. From June 1 to July 31, 2019, K-12 students with the summer pass can get unlimited bus rides on Local Fixed Routes.

Places that students may want to go on the bus are libraries, parks, pools, movie theaters, shopping, restaurants, recreational centers and to work.

This program is designed to provide the opportunity to become more independent and teach the youth how to ride the bus.

Each pass will be loaded on a Connect Card so that the card can be used as a Student K-12 discount fare card anytime throughout the year.

Call us to get your ID card and pass at 530-642-5383.

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