AGENDA ITEM 1 C Consent Item

MEMORANDUM

DATE: June 4, 2020

TO: El Dorado County Transit Authority

FROM: Brian James, Planning and Marketing Manager

SUBJECT: April 2020 Ridership Report

REQUESTED ACTION:

BY MOTION,

Receive and File the April 2020 Ridership Report

BACKGROUND

The El Dorado County Transit Authority (El Dorado Transit) staff reports monthly and fiscal year-to-date ridership trend reports at each Board meeting.

DISCUSSION

Following is the April 2020 monthly ridership table comparing the current fiscal year to the previous fiscal year. Due to the COVID-19 virus and physical distancing regulations, Senior Day Care services closed on March 13, 2020 and the Mother Lode Rehabilitation Enterprises (M.O.R.E.) closed on March 16, 2020. Commuter services were decreased to four (4) buses in the morning and afternoon on March 23, 2020. Transit ridership has reduced in all areas of service.

April Ridership

2020	2019	Decrease	% Decrease
8,317	32,111	-23,794	-74.1%

Comparing April 2020 to 2019, Demand Response ridership decreased by 89.5%, Local Fixed Route ridership decreased by 55.0% and Commuter ridership decreased by 92.5%. Productivity decreased by 57.6% in passengers per revenue hour. Year-to-date ridership has decreased by 28,170 passenger trips or 9.3%. Year-to-date passengers per revenue hours has increased by 0.9%. Following are the April 2020 and fiscal year-to-date ridership reports, comparing the current fiscal year to the previous fiscal year.

On April 6, 2020 El Dorado Transit suspended collection of fares in response to the COVID-19 pandemic. As a result, El Dorado Transit recorded 318 Connect Card taps in April, or 3.8% of all ridership. Following is the Connect Card Ridership Report for the past twelve (12) months with a graph showing the percent of total Connect Card ridership per month and a graph showing the fare revenues.

El Dorado County Transit Authority June 4, 2020 Agenda

April 2020 Ridership Report

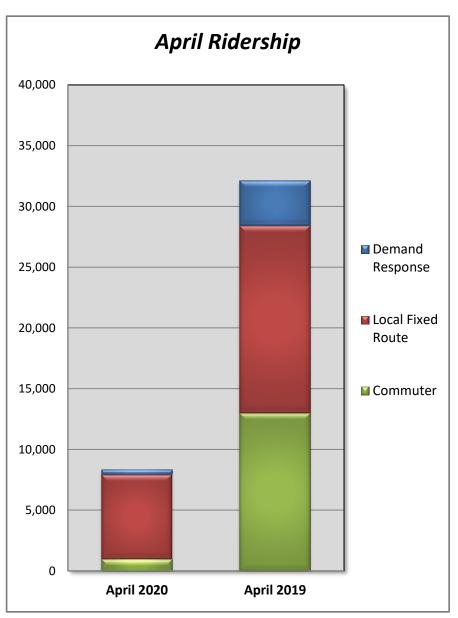


Demand Response	April 2020	April 2019	% Change
Dial-a-Ride	361	1,402	-74.3%
Sac-Med	6	42	-85.7%
ADA Paratransit	22	54	-59.3%
M.O.R.E.*	0	1,655	-100.0%
Senior Day Care*	0	545	-100.0%
Total Demand Response	389	3,698	-89.5%

Local Fixed Route	April 2020	April 2019	% Change
20 - Placerville	2,024	3,721	-45.6%
25 - Saturday Express	299	394	-24.1%
30 - Diamond Springs	722	2,714	-73.4%
35 - Diamond Springs Saturday	84	71	18.3%
40 - Cameron Park	730	1,238	-41.0%
50x - 50 Express	928	3,769	-75.4%
60 - Pollock Pines	2,164	3,374	-35.9%
70 - El Dorado Hills	0	155	-100.0%
Total Local Fixed Route	6,951	15,436	-55.0%

Commuter	April 2020	April 2019	% Change
Sacramento Commuter	970	12,899	-92.5%
Reverse Commuter	7	78	-91.0%
Total Commuter	977	12,977	-92.5%

	April 2020	April 2019	% Change
Systemwide	8,317	32,111	-74.1%
Passengers per Revenue Hour	2.8	6.7	-57.6%



^{*}Contracted Services - Ridership Determined by Client Enrollment

Ridership Report Fiscal Year-to-Date July 2019 to April 2020

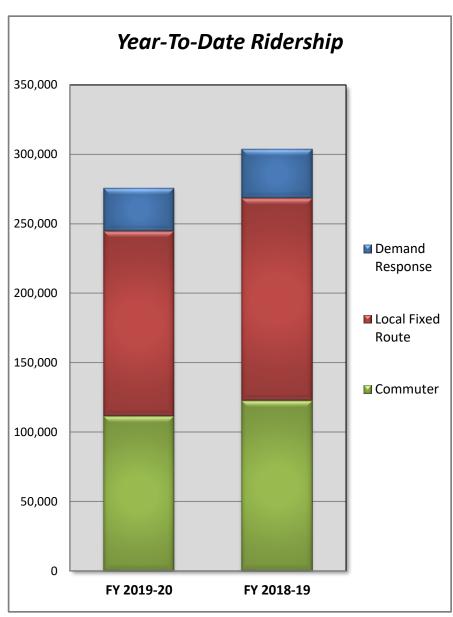


Demand Response	FY 2019-20	FY 2018-19	% Change
Dial-a-Ride	11,598	13,882	-16.5%
Sac-Med	237	294	-19.4%
ADA Paratransit	536	623	-14.0%
M.O.R.E.*	15,244	15,617	-2.4%
Senior Day Care*	3,291	4,950	-33.5%
Total Demand Response	30,906	35,366	-12.6%

Local Fixed Route	FY 2019-20	FY 2018-19	% Change
20 - Placerville	32,990	36,554	-9.7%
25 - Saturday Express	3,998	3,773	6.0%
30 - Diamond Springs	20,644	24,502	-15.7%
35 - Diamond Springs Saturday	1,178	1,090	8.1%
40 - Cameron Park	12,337	11,008	12.1%
50x - 50 Express	32,269	35,380	-8.8%
60 - Pollock Pines	29,696	30,754	-3.4%
70 - El Dorado Hills	0	2,835	-100.0%
Total Local Fixed Route	133,112	145,896	-8.8%

Commuter	FY 2019-20	FY 2018-19	% Change
Sacramento Commuter	111,033	121,973	-9.0%
Reverse Commuter	640	626	2.2%
Total Commuter	111,673	122,599	-8.9%

	FY 2019-20	FY 2018-19	% Change
Systemwide	275,691	303,861	-9.3%
Passengers per Revenue Hour	6.8	6.8	0.9%



^{*}Contracted Services - Ridership Determined by Client Enrollment

Connect Card Ridership Report



Month	Number of Taps	Total Ridership	% of Total Ridership	Fare Revenue
May-19	14,704	32,934	44.6%	\$60,909
Jun-19	12,719	27,915	45.6%	\$59,388
Jul-19	14,091	31,403	44.9%	\$65,071
Aug-19	15,167	33,064	45.9%	\$66,729
Sep-19	14,505	31,356	46.3%	\$68,913
Oct-19	16,236	34,375	47.2%	\$66,978
Nov-19	13,430	27,285	49.2%	\$58,647
Dec-19	14,140	28,175	50.2%	\$68,969
Jan-20	15,266	31,186	49.0%	\$69,832
Feb-20	15,265	30,341	50.3%	\$71,067
Mar-20	9,645	20,189	47.8%	\$40,997
Apr-20	318	8,317	3.8%	\$0

