

AGENDA ITEM 1 C  
Consent Item

**MEMORANDUM**

**DATE:** October 1, 2020  
**TO:** El Dorado County Transit Authority  
**FROM:** Brian James, Planning and Marketing Manager  
**SUBJECT:** August 2020 Ridership Report

**REQUESTED ACTION:**  
**BY MOTION,**

**Receive and File the August 2020 Ridership Report**

**BACKGROUND**

The El Dorado County Transit Authority (El Dorado Transit) staff typically reports monthly and fiscal year-to-date ridership trend reports at each Board meeting.

**DISCUSSION**

Following is the August 2020 monthly ridership table comparing the current fiscal year to the previous fiscal year. Due to the COVID-19 virus and physical distancing regulations, Senior Day Care services closed on March 13, 2020 and the Mother Lode Rehabilitation Enterprises (M.O.R.E.) facility closed on March 16, 2020. Commuter services were decreased to four (4) buses in the morning and afternoon on March 23, 2020. Transit ridership has reduced in all areas of service.

**August Ridership**

<b>2020</b>	<b>2019</b>	<b>Decrease</b>	<b>% Decrease</b>
<b>9,513</b>	<b>33,064</b>	<b>-23,551</b>	<b>-71.2%</b>

Comparing August 2020 to 2019, Demand Response ridership decreased by 82.7%, Local Fixed Route ridership decreased by 50.2% and Commuter ridership decreased by 91.7%. Productivity decreased by 52.5% in passengers per revenue hour. Following is the August 2020 and fiscal year-to-date ridership report, comparing the current fiscal year to the previous fiscal year.

On April 6, 2020 El Dorado Transit suspended collection of fares in response to the COVID-19 pandemic. As a result, El Dorado Transit recorded no Connect Card taps in May, June and July 2020. Fares were reinstated on August 1, 2020. Following is the Connect Card Ridership Report for the past twelve (12) months with a graph showing the percent of total Connect Card ridership per month and a graph showing the fare revenues per month.

# August 2020 Ridership Report

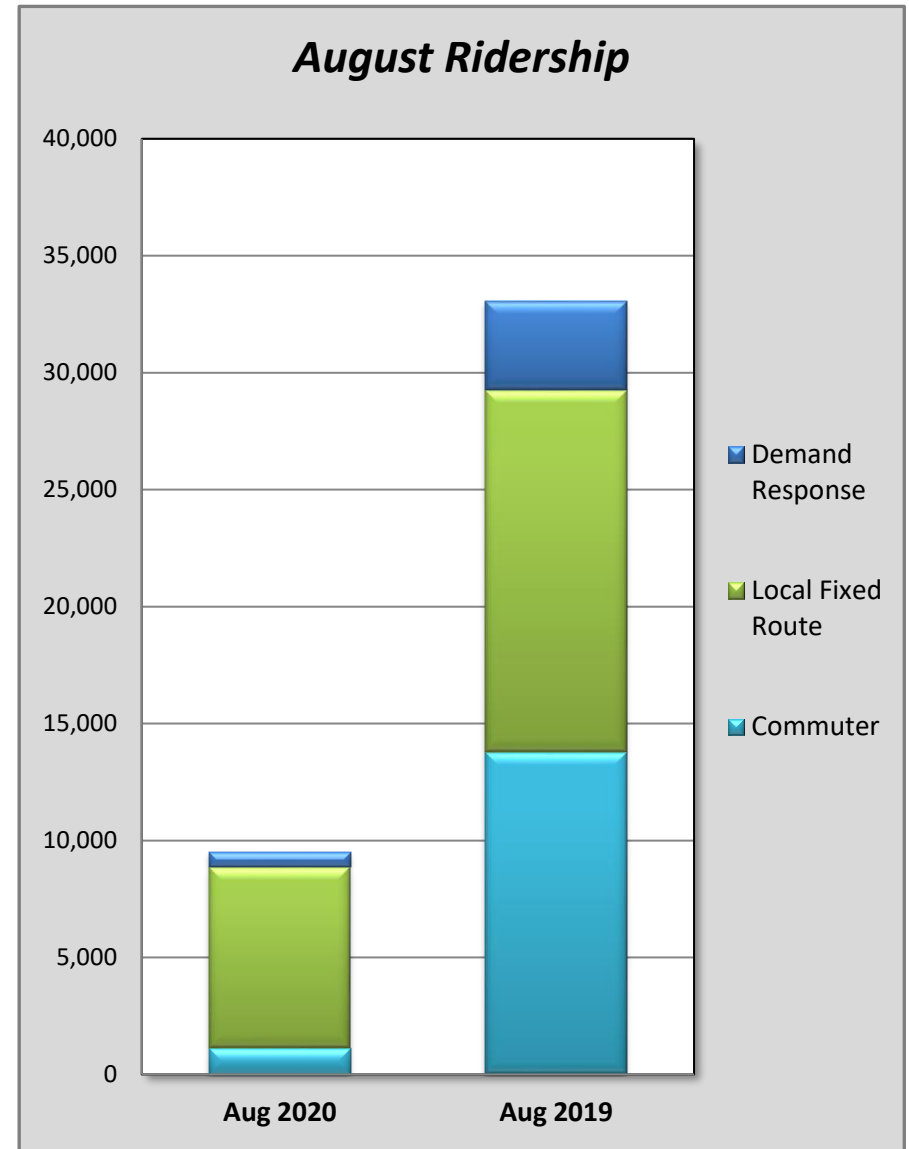


Demand Response	Aug 2020	Aug 2019	% Change
Dial-a-Ride	463	1,351	-65.7%
Sac-Med	8	25	-68.0%
ADA Paratransit	99	60	65.0%
M.O.R.E.*	88	1,923	-95.4%
Senior Day Care*	0	449	-100.0%
<b>Total Demand Response</b>	<b>658</b>	<b>3,808</b>	<b>-82.7%</b>

Local Fixed Route	Aug 2020	Aug 2019	% Change
20 - Placerville	1,012	3,913	-74.1%
25 - Saturday Express	326	466	-30.0%
30 - Diamond Springs	800	2,443	-67.3%
35 - Diamond Springs Saturday	97	152	-36.2%
40 - Cameron Park	911	1,302	-30.0%
50x - 50 Express	3,140	3,603	-12.9%
60 - Pollock Pines	1,430	3,619	-60.5%
<b>Total Local Fixed Route</b>	<b>7,716</b>	<b>15,498</b>	<b>-50.2%</b>

Commuter	Aug 2020	Aug 2019	% Change
Sacramento Commuter	1,128	13,653	-91.7%
Reverse Commuter	11	105	-89.5%
<b>Total Commuter</b>	<b>1,139</b>	<b>13,758</b>	<b>-91.7%</b>

	Aug 2020	Aug 2019	% Change
<b>Systemwide</b>	<b>9,513</b>	<b>33,064</b>	<b>-71.2%</b>
Passengers per Revenue Hour	3.5	7.4	-52.5%



\*Contracted Services - Ridership Determined by Client Enrollment

# Fiscal Year-to-Date Ridership Report

July 2020 - August 2020

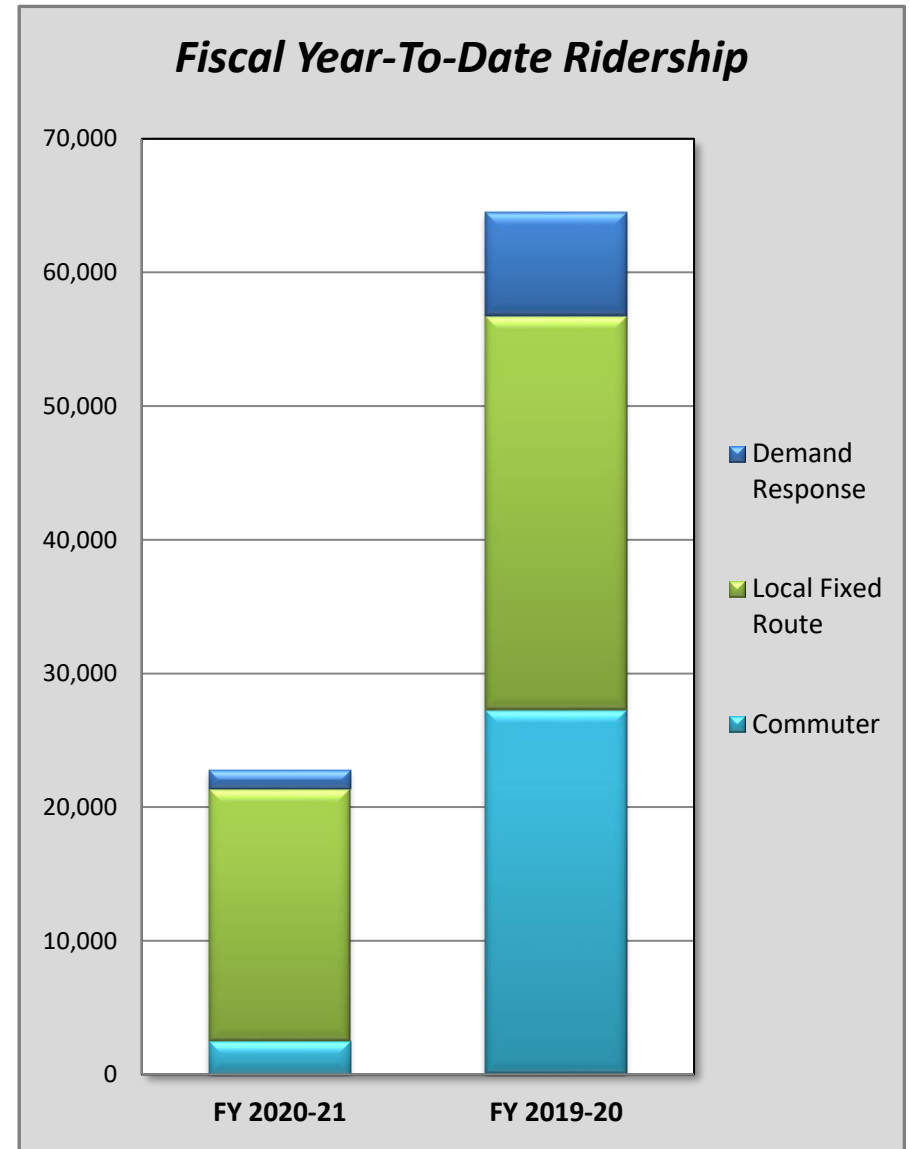


Demand Response	FY 2020-21	FY 2019-20	% Change
Dial-a-Ride	1,019	2,723	-62.6%
Sac-Med	26	53	-50.9%
ADA Paratransit	204	134	52.2%
M.O.R.E.*	190	3,919	-95.2%
Senior Day Care*	0	934	-100.0%
<b>Total Demand Response</b>	<b>1,439</b>	<b>7,763</b>	<b>-81.5%</b>

Local Fixed Route	FY 2020-21	FY 2019-20	% Change
20 - Placerville	3,172	7,638	-58.5%
25 - Saturday Express	603	895	-32.6%
30 - Diamond Springs	1,905	4,375	-56.5%
35 - Diamond Springs Saturday	144	271	-46.9%
40 - Cameron Park	2,148	2,604	-17.5%
50x - 50 Express	6,937	6,707	3.4%
60 - Pollock Pines	3,926	6,960	-43.6%
<b>Total Local Fixed Route</b>	<b>18,835</b>	<b>29,450</b>	<b>-36.0%</b>

Commuter	FY 2020-21	FY 2019-20	% Change
Sacramento Commuter	2,480	27,030	-90.8%
Reverse Commuter	22	224	-90.2%
<b>Total Commuter</b>	<b>2,502</b>	<b>27,254</b>	<b>-90.8%</b>

	FY 2020-21	FY 2019-20	% Change
<b>Systemwide</b>	<b>22,776</b>	<b>64,467</b>	<b>-64.7%</b>
Passengers per Revenue Hour	4.0	7.3	-45.1%



\*Contracted Services - Ridership Determined by Client Enrollment

# Connect Card Ridership Report



Month	Number of Taps	Total Ridership	% of Total Ridership	Fare Revenue
Sep-19	14,505	31,356	46.3%	\$68,913
Oct-19	16,236	34,375	47.2%	\$66,978
Nov-19	13,430	27,285	49.2%	\$58,647
Dec-19	14,140	28,175	50.2%	\$68,969
Jan-20	15,266	31,186	49.0%	\$69,832
Feb-20	15,265	30,341	50.3%	\$71,067
Mar-20	9,645	20,189	47.8%	\$40,997
Apr-20	318	8,317	3.8%	\$0
May-20	0	9,351	0.0%	\$0
Jun-20	0	12,778	0.0%	\$0
Jul-20	0	13,263	0.0%	\$1,849
Aug-20	2,608	9,513	27.4%	\$7,548

