

AGENDA ITEM 1 C
Consent Item

MEMORANDUM

DATE: December 3, 2020
TO: El Dorado County Transit Authority
FROM: Brian James, Planning and Marketing Manager
SUBJECT: October 2020 Ridership Report

REQUESTED ACTION:
BY MOTION,

Receive and File the October 2020 Ridership Report

BACKGROUND

The El Dorado County Transit Authority (El Dorado Transit) staff typically reports monthly and fiscal year-to-date ridership trend reports at each Board meeting.

DISCUSSION

Following is the October 2020 monthly ridership table comparing the current fiscal year to the previous fiscal year. Due to the COVID-19 virus and physical distancing regulations, Senior Day Care services closed on March 13, 2020 and the Mother Lode Rehabilitation Enterprises (M.O.R.E.) facility closed on March 16, 2020. Commuter services were decreased to four (4) buses in the morning and afternoon on March 23, 2020. Transit ridership has reduced in all areas of service.

October Ridership

2020	2019	Decrease	% Decrease
10,215	34,375	-24,160	-70.3%

Comparing October 2020 to 2019, Demand Response ridership decreased by 78.1%, Local Fixed Route ridership decreased by 49.8% and Commuter ridership decreased by 91.6%. Productivity decreased by 51.2% in passengers per revenue hour. Following is the October 2020 and fiscal year-to-date ridership report, comparing the current fiscal year to the previous fiscal year.

On April 6, 2020 El Dorado Transit suspended collection of fares in response to the COVID-19 pandemic. As a result, El Dorado Transit recorded no Connect Card taps in May, June and July 2020. Fares were reinstated on August 1, 2020. Following is the Connect Card Ridership Report for the past twelve (12) months with a graph showing the percent of total Connect Card ridership per month and a graph showing the fare revenues per month.

October 2020 Ridership Report

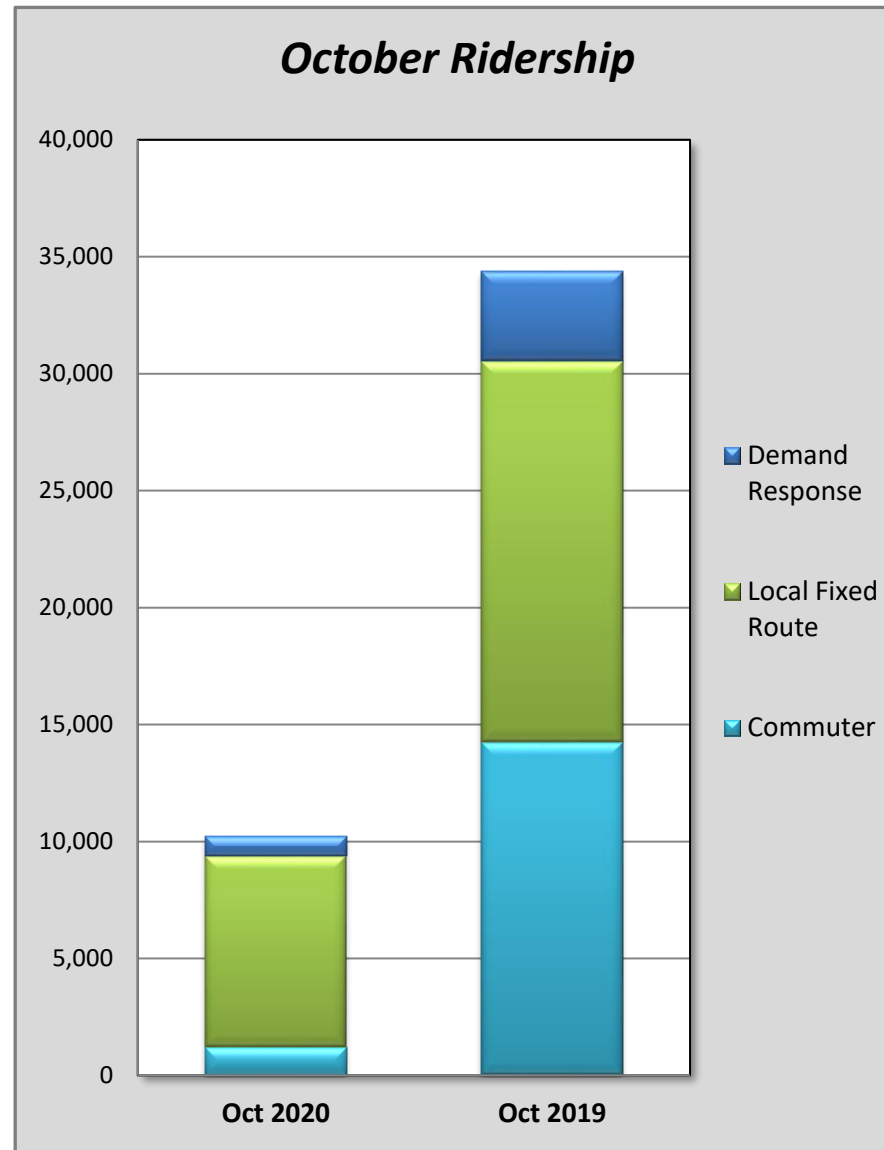


Demand Response	Oct 2020	Oct 2019	% Change
Dial-a-Ride	543	1,370	-60.4%
Sac-Med	14	26	-46.2%
ADA Paratransit	177	51	247.1%
M.O.R.E.*	101	1,990	-94.9%
Senior Day Care*	0	384	-100.0%
Total Demand Response	835	3,821	-78.1%

Local Fixed Route	Oct 2020	Oct 2019	% Change
20 - Placerville	1,025	3,735	-72.6%
25 - Saturday Express	324	378	-14.3%
30 - Diamond Springs	926	2,634	-64.8%
35 - Diamond Springs Saturday	119	106	12.3%
40 - Cameron Park	960	1,528	-37.2%
50x - 50 Express	3,432	4,489	-23.5%
60 - Pollock Pines	1,403	3,456	-59.4%
Total Local Fixed Route	8,189	16,326	-49.8%

Commuter	Oct 2020	Oct 2019	% Change
Sacramento Commuter	1,188	14,167	-91.6%
Reverse Commuter	3	61	-95.1%
Total Commuter	1,191	14,228	-91.6%

	Oct 2020	Oct 2019	% Change
Systemwide	10,215	34,375	-70.3%
Passengers per Revenue Hour	3.6	7.4	-51.2%



*Contracted Services - Ridership Determined by Client Enrollment

Fiscal Year-to-Date Ridership Report

July 2020 - October 2020

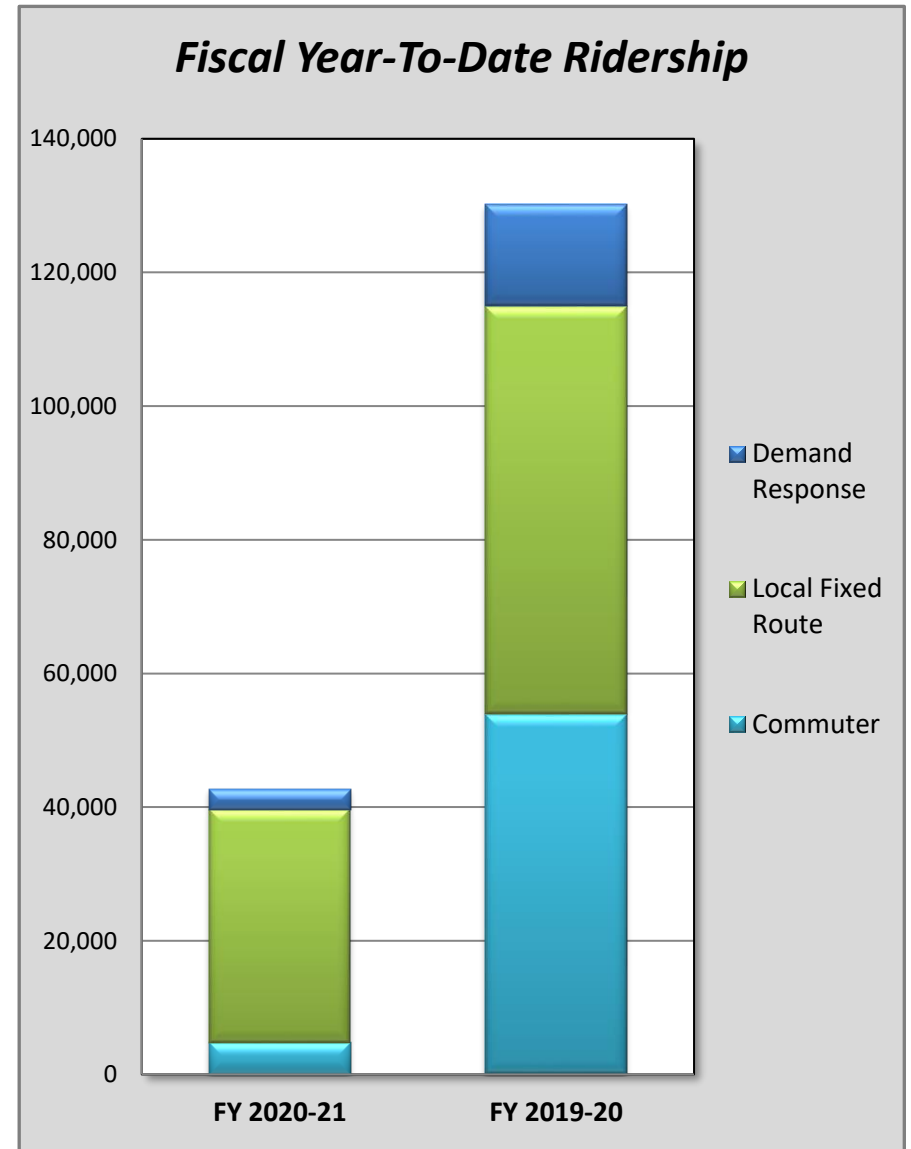


Demand Response	FY 2020-21	FY 2019-20	% Change
Dial-a-Ride	2,066	5,454	-62.1%
Sac-Med	64	112	-42.9%
ADA Paratransit	517	225	129.8%
M.O.R.E.*	389	7,725	-95.0%
Senior Day Care*	0	1,748	-100.0%
Total Demand Response	3,036	15,264	-80.1%

Local Fixed Route	FY 2020-21	FY 2019-20	% Change
20 - Placerville	5,182	14,776	-64.9%
25 - Saturday Express	1,209	1,670	-27.6%
30 - Diamond Springs	3,741	9,604	-61.0%
35 - Diamond Springs Saturday	351	484	-27.5%
40 - Cameron Park	4,026	5,507	-26.9%
50x - 50 Express	13,615	15,125	-10.0%
60 - Pollock Pines	6,785	13,828	-50.9%
Total Local Fixed Route	34,909	60,994	-42.8%

Commuter	FY 2020-21	FY 2019-20	% Change
Sacramento Commuter	4,726	53,592	-91.2%
Reverse Commuter	30	348	-91.4%
Total Commuter	4,756	53,940	-91.2%

	FY 2020-21	FY 2019-20	% Change
Systemwide	42,701	130,198	-67.2%
Passengers per Revenue Hour	3.8	7.4	-47.9%



*Contracted Services - Ridership Determined by Client Enrollment

Connect Card Ridership Report



Month	Number of Taps	Total Ridership	% of Total Ridership	Fare Revenue
Nov-19	13,430	27,285	49.2%	\$58,647
Dec-19	14,140	28,175	50.2%	\$68,969
Jan-20	15,266	31,186	49.0%	\$69,832
Feb-20	15,265	30,341	50.3%	\$71,067
Mar-20	9,645	20,189	47.8%	\$40,997
Apr-20	318	8,317	3.8%	\$0
May-20	0	9,351	0.0%	\$0
Jun-20	0	12,778	0.0%	\$0
Jul-20	0	13,263	0.0%	\$1,849
Aug-20	2,608	9,513	27.4%	\$7,548
Sep-20	3,366	9,710	34.7%	\$8,292
Oct-20	3,692	10,215	36.1%	\$8,370

