

AGENDA ITEM 1C  
Consent Item

**MEMORANDUM**

**DATE:**                   **October 7, 2021**

**TO:**                       **El Dorado County Transit Authority**

**FROM:**                   **Brian James, Planning and Marketing Manager**

**SUBJECT:**               **August 2021 Ridership Report**

**REQUESTED ACTION:**

**BY MOTION,**

**Receive and File the August 2021 Ridership Report**

**BACKGROUND**

The El Dorado County Transit Authority (El Dorado Transit) staff typically reports monthly and fiscal year-to-date ridership at each Board meeting.

**DISCUSSION**

El Dorado Transit continues to experience significant ridership deficits compared to pre-pandemic levels but ridership has leveled out or even started to increase on some services over last year. Systemwide passenger trips in August were down approximately seventy-two percent (72%) compared to 2019, but down only four and a half percent (4.5%) versus August of last year.

Sacramento Commuter service ridership drastically reduced when stay-at-home restrictions were put into effect in March 2020 and service was cut from eleven (11) daily round trips down to four (4) round trips. Although work from home continues to be the pattern in the region and traditional commuter route ridership remains down significantly from pre-pandemic, monthly ridership increased slightly when compared to August 2020. The Sacramento/Tahoe Connector route was suspended from August 18, 2021, until September 24, 2021 due to the closing of US50 for the Caldor Fire.

Local Fixed Route ridership remained the most resilient of all the services through the peak of the pandemic but still lost around 20% due in part to school and business closures, high unemployment, and the increased availability of home delivery and telehealth services. August 2021 ridership was lower than expected due to the Caldor Fire evacuations in Pollock Pines and Camino.

The County's Senior Day program remains closed and the Mother Lode Rehabilitation Enterprises (M.O.R.E.) program is continuing to significantly limit in-person attendance. Although still down from pre-pandemic, day-to-day ridership on the Dial-A-Ride service was up 19.9% and ADA Paratransit demand jumped 119.2% compared to August 2020.

Following is the August 2021 ridership report, comparing the current fiscal year to the previous fiscal year.

# August 2021 Ridership Report

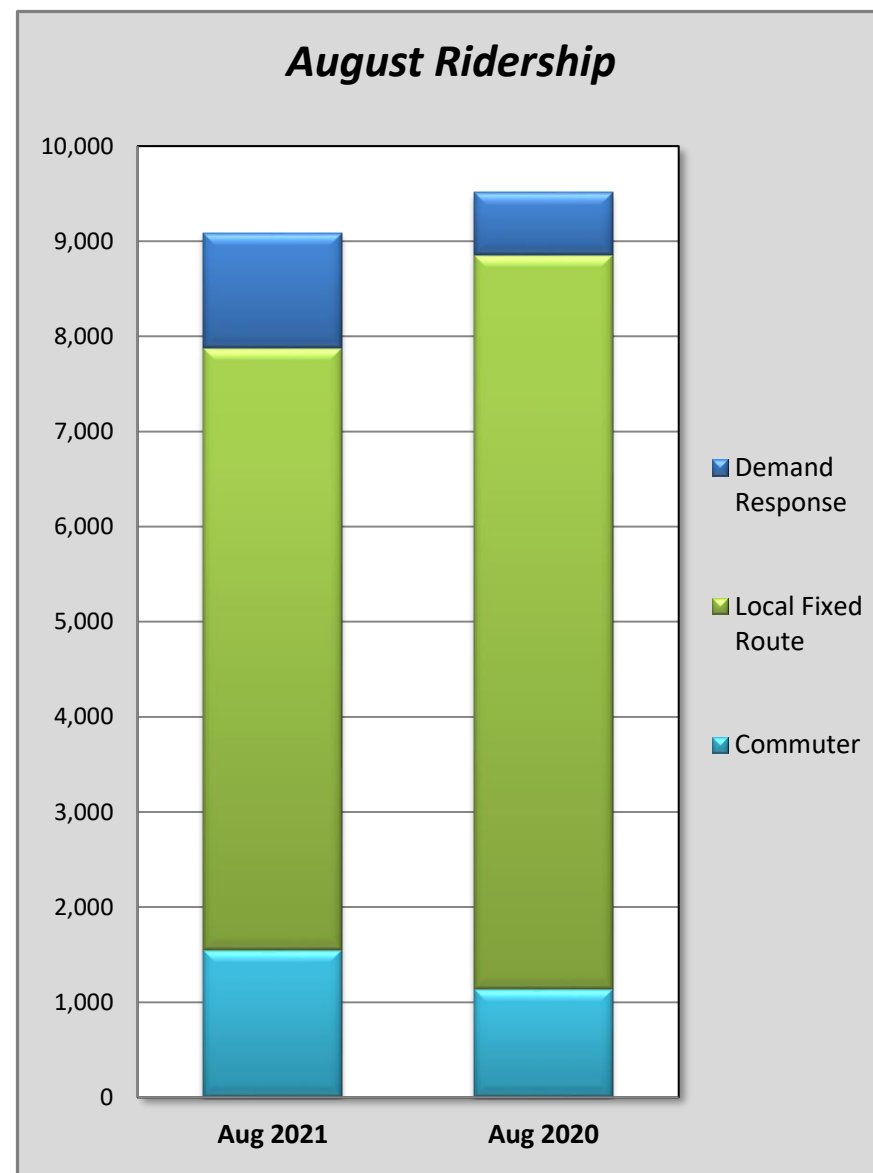


Demand Response	Aug 2021	Aug 2020	% Change
Dial-a-Ride	555	463	19.9%
Sac-Med	18	8	125.0%
ADA Paratransit	217	99	119.2%
M.O.R.E.*	423	88	380.7%
Senior Day Care*	0	0	-100.0%
<b>Total Demand Response</b>	<b>1,213</b>	<b>658</b>	<b>84.3%</b>

Local Fixed Route	Aug 2021	Aug 2020	% Change
20 - Placerville	1,008	1,012	-0.4%
25 - Saturday Express	216	326	-33.7%
30 - Diamond Springs	776	800	-3.0%
35 - Diamond Springs Saturday	78	97	-19.6%
40 - Cameron Park	777	911	-14.7%
50x - 50 Express	2,768	3,140	-11.8%
60 - Pollock Pines	699	1,430	-51.1%
<b>Total Local Fixed Route</b>	<b>6,322</b>	<b>7,716</b>	<b>-18.1%</b>

Commuter	Aug 2021	Aug 2020	% Change
Sacramento Commuter	1,200	1,128	6.4%
Reverse Commuter	4	11	-63.6%
Sacramento/Tahoe Connector	349	0	100.0%
<b>Total Commuter</b>	<b>1,553</b>	<b>1,139</b>	<b>36.3%</b>

	Aug 2021	Aug 2020	% Change
<b>Systemwide</b>	<b>9,088</b>	<b>9,513</b>	<b>-4.5%</b>
Passengers per Revenue Hour	3.2	3.5	-9.5%



\*Contracted Services - Ridership Determined by Client Enrollment

# Fiscal Year-to-Date Ridership Report

## July 2021 - August 2021

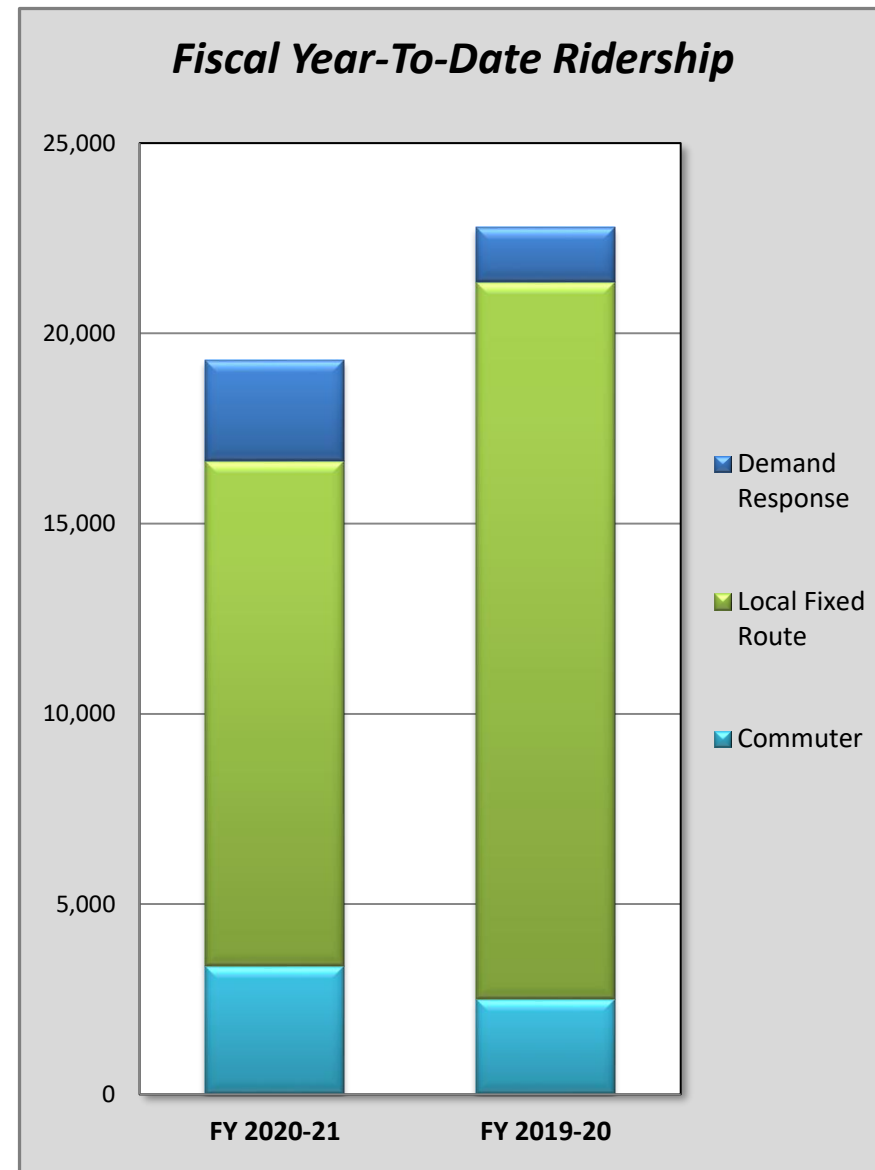


Demand Response	FY 2020-21	FY 2019-20	% Change
Dial-a-Ride	1,116	1,019	9.5%
Sac-Med	44	26	69.2%
ADA Paratransit	458	204	124.5%
M.O.R.E.*	1,025	190	439.5%
Senior Day Care*	0	0	-100.0%
<b>Total Demand Response</b>	<b>2,643</b>	<b>1,439</b>	<b>83.7%</b>

Local Fixed Route	FY 2020-21	FY 2019-20	% Change
20 - Placerville	2,011	3,172	-36.6%
25 - Saturday Express	551	603	-8.6%
30 - Diamond Springs	1,394	1,905	-26.8%
35 - Diamond Springs Saturday	162	144	12.5%
40 - Cameron Park	1,542	2,148	-28.2%
50x - 50 Express	5,598	6,937	-19.3%
60 - Pollock Pines	2,026	3,926	-48.4%
<b>Total Local Fixed Route</b>	<b>13,284</b>	<b>18,835</b>	<b>-29.5%</b>

Commuter	FY 2020-21	FY 2019-20	% Change
Sacramento Commuter	2,392	2,480	-3.5%
Reverse Commuter	9	22	-59.1%
Sacramento/Tahoe Connector	955	0	100.0%
<b>Total Commuter</b>	<b>3,356</b>	<b>2,502</b>	<b>34.1%</b>

	FY 2020-21	FY 2019-20	% Change
<b>Systemwide</b>	<b>19,283</b>	<b>22,776</b>	<b>-15.3%</b>
Passengers per Revenue Hour	3.3	4.0	-18.3%



\*Contracted Services - Ridership Determined by Client Enrollment