

AGENDA ITEM 1C
Consent Item

MEMORANDUM

DATE: November 4, 2021
TO: El Dorado County Transit Authority
FROM: Brian James, Planning and Marketing Manager
SUBJECT: September 2021 Ridership Report

REQUESTED ACTION:

BY MOTION,

Receive and file the September 2021 Ridership Report

BACKGROUND

The El Dorado County Transit Authority (El Dorado Transit) staff typically reports monthly and fiscal year-to-date ridership at each Board meeting.

DISCUSSION

El Dorado Transit continues to experience significant ridership deficits compared to pre-pandemic levels, but ridership has leveled out or started to increase on some services. Systemwide passenger trips in September were down only 3.2% versus last year due primarily to the suspension of local route and South Lake Tahoe services related to the Caldor Fire.

The County's Older Adult Day Services program remains closed and the Mother Lode Rehabilitation Enterprises (M.O.R.E.) program is continuing to significantly limit in-person attendance. Although still down from pre-pandemic, day-to-day ridership on the Dial-A-Ride service was up 12.1% and ADA Paratransit demand jumped 72.8% compared to September 2020.

Local Fixed Route ridership was 13.7% lower compared to September 2020 due in part to the Caldor Fire evacuations in Pollock Pines and Camino from August 18th to September 7th.

Sacramento Commuter service ridership increased by 9.3% compared to September 2020. The Sacramento/Tahoe Connector route was suspended until September 24th due to the closure of US50 for the Caldor Fire.

The September 2021 ridership report summary is attached, comparing the current fiscal year to the previous fiscal year.

September 2021 Ridership Report

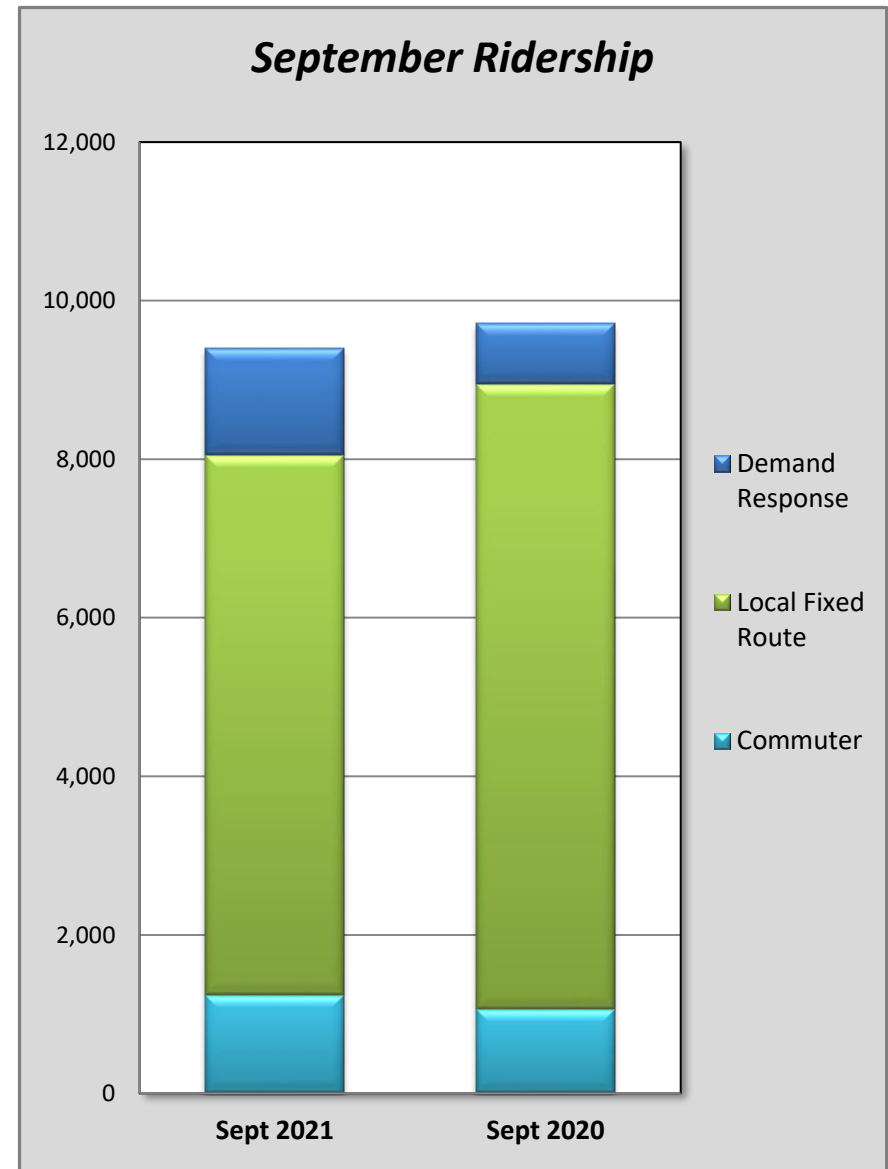


Demand Response	Sept 2021	Sept 2020	% Change
Dial-a-Ride	565	504	12.1%
Sac-Med	32	24	33.3%
ADA Paratransit	235	136	72.8%
M.O.R.E.*	514	98	424.5%
Senior Day Care*	0	0	-100.0%
Total Demand Response	1,346	762	76.6%

Local Fixed Route	Sept 2021	Sept 2020	% Change
20 - Placerville	1,059	985	7.5%
25 - Saturday Express	232	282	-17.7%
30 - Diamond Springs	822	910	-9.7%
35 - Diamond Springs Saturday	63	88	-28.4%
40 - Cameron Park	767	918	-16.4%
50x - 50 Express	2,907	3,246	-10.4%
60 - Pollock Pines	957	1,456	-34.3%
Total Local Fixed Route	6,807	7,885	-13.7%

Commuter	Sept 2021	Sept 2020	% Change
Sacramento Commuter	1,156	1,058	9.3%
Reverse Commuter	11	5	120.0%
Sacramento/Tahoe Connector	75	0	100.0%
Total Commuter	1,242	1,063	16.8%

	Sept 2021	Sept 2020	% Change
Systemwide	9,395	9,710	-3.2%
Passengers per Revenue Hour	3.4	3.7	-9.8%



*Contracted Services - Ridership Determined by Client Enrollment

Fiscal Year-to-Date Ridership Report

July 2021 - August 2021

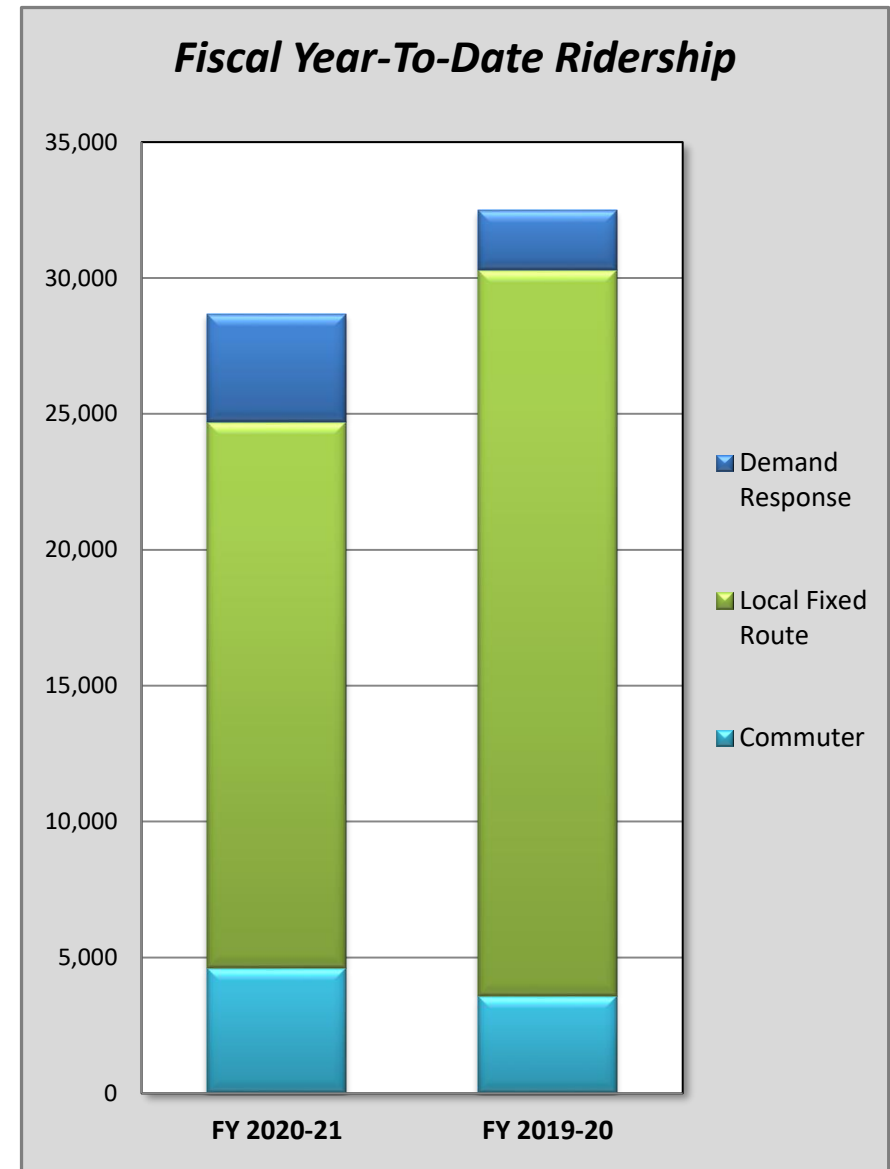


Demand Response	FY 2020-21	FY 2019-20	% Change
Dial-a-Ride	1,681	1,523	10.4%
Sac-Med	76	50	52.0%
ADA Paratransit	693	340	103.8%
M.O.R.E.*	1,539	288	434.4%
Senior Day Care*	0	0	-100.0%
Total Demand Response	3,989	2,201	81.2%

Local Fixed Route	FY 2020-21	FY 2019-20	% Change
20 - Placerville	3,070	4,157	-26.1%
25 - Saturday Express	783	885	-11.5%
30 - Diamond Springs	2,216	2,815	-21.3%
35 - Diamond Springs Saturday	225	232	-3.0%
40 - Cameron Park	2,309	3,066	-24.7%
50x - 50 Express	8,505	10,183	-16.5%
60 - Pollock Pines	2,983	5,382	-44.6%
Total Local Fixed Route	20,091	26,720	-24.8%

Commuter	FY 2020-21	FY 2019-20	% Change
Sacramento Commuter	3,548	3,538	0.3%
Reverse Commuter	20	27	-25.9%
Sacramento/Tahoe Connector	1,030	0	100.0%
Total Commuter	4,598	3,565	29.0%

	FY 2020-21	FY 2019-20	% Change
Systemwide	28,678	32,486	-11.7%
Passengers per Revenue Hour	3.3	3.9	-15.8%



*Contracted Services - Ridership Determined by Client Enrollment