#### AGENDA ITEM 1H Consent Item

#### **MEMORANDUM**

**DATE:** March 3, 2022

TO: El Dorado County Transit Authority

FROM: Brian James, Planning and Marketing Manager

SUBJECT: Fiscal Year 2021/22 6-Month Administrative Operations Report

#### **REQUESTED ACTION:**

BY MOTION,

Receive and File the Fiscal Year 2021/22 6-Month Administrative

**Operations Report** 

#### **BACKGROUND**

The El Dorado County Transit Authority (El Dorado Transit) provides public transportation under authority of a Joint Powers Agreement (JPA) with the County of El Dorado and the City of Placerville.

As a recipient of Transportation Development Act (TDA) funds, El Dorado Transit is required to report performance measures as defined in the Public Utilities Code Chapter 4, Article 1, Section 99247. The Administrative Operations Report includes required statistical analysis and other Board approved performance measures on a route, mode and system wide basis.

El Dorado Transit management provides performance measure reporting by service and mode (type of service) which is above and beyond the mandated reporting format. This reporting format provides the public, policy makers and management a detailed comparison by individual service. For comparison purposes, the Administrative Operations Report also includes data from the prior fiscal year.

#### **DISCUSSION**

The <u>Fiscal Year 2021/22 6-Month Administrative Operations Report</u> (Administrative Operations Report) provides an overview of El Dorado Transit operations for the reporting period July 1, 2021 through December 31, 2021.

As noted in the Administrative Operations Report, El Dorado Transit provides three (3) distinct types of public transportation: Demand Response, Motor Bus (Local Fixed Routes) and Commuter Bus (Commuter Services). The purpose of each service varies, therefore, goals and objectives for performance are considered separately.

The report provides operational statistics, revenues, expenses and performance measures by route, mode, and system. To effectively review performance, it is necessary to separate the three (3) modes and compare services within each mode.

It should be noted that continuing pandemic related factors, and service interruptions from both the Caldor Fire and severe winter weather events, all had an impact on transit ridership during the reporting period. As a result, overall ridership and fare revenue numbers were far below normal for the reporting period.

The following sections discuss the general performance of the various service modes during the July 2021 to December 2021 reporting period.

- Demand Response services ridership increased by 3,366 one-way passenger trips or 75.2% during the period. The goal for on-time performance for Demand Response services is 90%, and El Dorado Transit achieved 97.5%.
- Motor Bus (Local Fixed Route) ridership decreased by 7,760 one-way passenger trips or 16.2% during the period. The goal for on-time performance for Motor Bus services is 85%, and El Dorado Transit achieved 87.5%.
- Commuter Bus (Commuter Services) ridership increased by 3,093 one-way passenger trips or 47.7% during the period. The goal for on-time performance for Commuter Bus services is 90%, and El Dorado Transit achieved 93.9%.
- System wide ridership decreased by 1,301 one-way passenger trips or 2.2%. Systemwide passenger trips per revenue hour decreased from 3.6 to 3.3 or 8.3%.

Additional performance measures discussed in the report include fares, operating expenses, and monthly ridership trends.

#### FISCAL IMPACT

None









# **Fiscal Year 2021/22**

# **6-Month Administrative Operations Report**

March 3, 2022

Prepared by: El Dorado County Transit Authority

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# Fiscal Year 2021/22 6-Month Administrative Operations Report

## **El Dorado County Transit Authority**

#### 2022 Board of Directors

Chair: John Hidahl, El Dorado County Board of Supervisors, District 1

Vice Chair: Jackie Neau, Placerville City Council

Directors: George Turnboo, El Dorado County Board of Supervisors, District 2

Kara Taylor, Placerville City Council

Lori Parlin, El Dorado County Board of Supervisors, District 4

Alternate Directors: Patty Borelli, Placerville City Council

Wendy Thomas, El Dorado County Board of Supervisors, District 3

Executive Director: Matthew Mauk, El Dorado County Transit Authority

**Mission Statement** To provide safe, reliable, courteous, attractive, effective, and comfortable public transit, coordinate transit services, reduce vehicle miles traveled on the Western Slope of El Dorado County and actively support reducing emissions to improve air quality.

# Introduction

The El Dorado County Transit Authority (El Dorado Transit) provides public transportation on the western slope of El Dorado County under authority of a Joint Powers Agreement (JPA) with the County of El Dorado and the City of Placerville.

The El Dorado Transit <u>Fiscal Year 2021/22 6-Month Administrative Operations Report</u> is prepared to apprise the board and public on transit operations over the first six months of fiscal year (FY) 2021/22 (July 1, 2021 to December 31, 2021). In addition, this report presents a comparison of performance measures for the prior fiscal year.

Due to the COVID-19 virus and physical distancing regulations, Older Adult Day Services closed on March 13, 2020 and the Mother Lode Rehabilitation Enterprises (M.O.R.E.) facility closed on March 16, 2020. Commuter services were decreased to four (4) buses in the morning and afternoon on March 23, 2020. M.O.R.E. has partially reopened, but other closures and reductions are still in effect.

# **Service Description**

Public transportation services provided by El Dorado Transit include Demand Response, Motor Bus (Local Fixed Routes), Commuter Bus (Commuter Routes) and Special Event Services which include annual services funded through local air quality management grants for vehicle emissions reduction.

# **Demand Response**

Demand Response services include Dial-A-Ride and subscription Dial-A-Ride, Americans with Disabilities Act (ADA) Paratransit, SAC-MED, Mother Lode Rehabilitation Enterprises (M.O.R.E.) and the Older Adult Day Services program transportation.

Dial-A-Ride is a reservation service that operates seven (7) days a week providing curb-to-curb transportation for seniors and persons with disabilities. El Dorado Transit provided 3,415 one-way passenger trips during the reporting period.

ADA Paratransit service is a reservation-based service providing origin to destination transportation to eligible persons with disabilities. ADA Paratransit service is provided the same days and hours as the local fixed route bus services, within ¾ mile of the route service area. El Dorado Transit provided 1,348 one-way passenger trips during the reporting period.

SAC-MED is a non-emergency medical transportation service for the public traveling to medical appointments in Sacramento and Placer Counties. The service operates on Tuesday and Thursday each week. El Dorado Transit provided 184 one-way passenger trips during the reporting period.

M.O.R.E. client transportation is a contracted service. ALTA California Regional Center (ALTA) provides funding for the M.O.R.E client transportation through an agreement with El Dorado Transit. Clients are transported from home or an agreed pickup location to the M.O.R.E. program facility in Placerville, as well as to workplace sites. El Dorado Transit provided 2,897 one-way passenger trips during the reporting period.

Older Adult Day Services program clients are transported from home to the facilities in Placerville and El Dorado Hills on an individual subscription basis, Monday through Friday. The program has been closed due to COVID-19 restrictions, and no trips were provided for the service.

The following table provides a year-to-year comparison of demand response services, noting a substantial increase in trips, hours, and miles due to the return of some services for M.O.R.E. and increased demand for ADA Paratransit and Dial-a-Ride services.

DEMAND RESPONSE COMPARISON												
Reporting Period: July 1, 2021 – December 31, 2021												
	FY 2021/22 (current)	FY 2020/21 (prior)	Difference	Percentage +/-								
TRIPS	7,844	4,478	+3,366	+75.2%								
HOURS	4,024	3,079	+945	+30.7%								
MILES	76,672	62,875	+13,797 +22.0%									

# **Motor Bus (Local Fixed Routes)**

El Dorado Transit provides connecting bus service within the communities of Pollock Pines, Camino, Placerville, Diamond Springs, El Dorado, Shingle Springs, and Cameron Park with connections to El Dorado Hills and Folsom. The Caldor fire had a direct impact on services in the Pollock Pines and Camino area and caused staffing reductions. In addition, free fares were offered in July 2020 which increased ridership. The following table provides a year-to-year comparison of Motor Bus services, noting a decrease in trips, hours, and miles.

MOTOR BUS COMPARISON												
Reporting Period: July 1, 2021 – December 31, 2021												
	FY 2021/22 (current)	FY 2020/21 (prior)	Difference	Percentage +/-								
TRIPS	40,267	48,027	-7,760	-16.2%								
HOURS	11,066	11,492	-426	-3.7%								
MILES	209,086	217,067	-7,981	-3.7%								

#### **Commuter Bus**

Commuter Bus services provide transportation between El Dorado County and downtown Sacramento during peak commute times, Monday through Friday. Four (4) one-way routes operate both in the morning and afternoon between park-and-ride facilities in El Dorado County and several downtown stops. In addition, two (2) Reverse Commute routes are available for passengers traveling from Sacramento to El Dorado County in the morning and from El Dorado County to Sacramento in the afternoon. The Reverse Commute services are offered on buses that would otherwise be empty while returning from or traveling to Sacramento to perform regular commuter routes. El Dorado Transit provided 6,918 one-way passenger trips during the reporting period.

In addition, a new intercity service between the Sacramento Valley Station and South Lake Tahoe with stops in Cameron Park and Placerville was implemented on July 5, 2021. The service is operated by El Dorado Transit in partnership with the Capitol Corridor and Amtrak. The Caldor Fire prevented the service from operating for thirty-seven (37) days in August and September 2021. El Dorado Transit provided 2,661 one-way passenger trips during the reporting period.

The following table provides a year-to-year comparison of Commuter Bus services, noting a significant increase in trips, hours, and miles due in part to the addition of the Tahoe service.

COMMUTER BUS COMPARISON												
Reporting Period: July 1, 2021 – December 31, 2021												
	FY 2021/22 (current)	FY 2020/21 (prior)	Difference	Percentage +/-								
TRIPS	9,579	6,486	+3,093	+47.7%								
HOURS	2,235	1,657	+578	+34.9%								
MILES	76,139	50,095	+26,044	+51.2%								

#### **Special Event Services**

El Dorado Transit occasionally operates special event services which include grant funded annual public shuttle services. There were no special event services provided during the reporting period.

### **Performance Measures**

## **Mandated Performance Reporting**

The Transportation Development Act (TDA) guidelines require that public transit agencies report certain annual performance measures to their governing bodies, the regional transportation planning agency and to the office of the California State Controller. However, the California TDA Relief Trailer Bill was enacted via SB 149, Chapter 81, Statutes of 2021aimed at providing transit operators relief from the TDA performance and farebox requirements until July 1, 2026.

The following tables summarize and compare the systemwide performance measures for the reporting period:

SYSTEM WIDE COMPARISON												
Reporting Period: July 1, 2021 – December 31, 2021												
	FY 2021/22 (current)	FY 2020/21 (prior)	Difference	Percentage +/-								
TRIPS	57,690	58,991	-1,301	-2.2%								
HOURS	17,324	16,227	+1,097	+6.8%								
MILES	361,897	330,037	+31,860	+9.7%								

The following tables (Figures 1 and 2) summarize system wide performance measures for FY 2021/22 and FY 2020/21 as defined in the TDA guidelines:

Figure 1 Comparative Report for All Services as per TDA guidelines

FISCAL YEAR KEY PERFORMANCE MEASURES FOR ALL SERVICES	2021/22	2020/21	Difference	Percentage Change +/-
Farebox Recovery Ratio (FBR)	6.44%	2.70%	+3.74	+138.6%
Passenger Fares	\$227,112	\$91,567	+\$135,545	+148.0%
Average Fare/Passenger	\$3.94	\$1.55	+\$2.39	+154.2%
Operating Expenses	\$3,525,055	\$3,392,206	+\$132,849	+3.9%
Operating Cost/Passenger	\$61.10	\$57.50	+\$3.60	+6.3%
Operating Cost/Revenue Hour	\$203.47	\$209.05	-\$5.58	-2.7%
Operating Cost/Revenue Mile	\$9.74	\$10.28	-\$0.54	-5.3%
Road Calls	37	29	+8	+27.6%
Employees per TDA Guidelines (FTE)	50	68	-18	-26.5%

The Fare-Box Recovery Ratio (FBR) percentage represents the ratio of fare revenue collected to operating expenses. Before the pandemic, the TDA guidelines required that the overall FBR for the agency be at least 12.2%. El Dorado Transit recovered 6.44% in FBR during the reporting period. However, TDA farebox recovery requirements are currently on hold.

Passenger fares increased due to the addition of the Tahoe service and increased Demand Response service. This in turn increased the Farebox Recovery Ratio and the Average Fare per Passenger. Road Calls increased due to the growth in vehicle miles. We averaged 9,781 miles between road calls, which is 22.3% better than the national average of 8,000 miles between road calls.

Figure 2 Passenger Trips per Revenue Hour Report for All Services as per TDA quidelines

PASSENGER TRIPS PER REVENUE HOUR	2021/22	2020/21	Difference	Percentage Change +/-
Demand Response	1.9	1.5	+0.4	+26.7%
Motor Bus (Local Fixed Routes)	3.6	4.2	-0.6	-14.3%
Commuter Bus	4.3	3.9	+0.4	+10.3%
Systemwide Passenger Trips per Revenue Hour	3.3	3.6	-0.3	-8.3%

Passenger Trips per Revenue Hour represents the average number of passenger boardings per hour in all vehicle types. Systemwide passenger trips per revenue hour decreased from 3.6 to 3.3 due to the reduction of trips on the Motor Bus (Local Fixed) routes.

#### **Additional Performance Measures**

Although not required by the TDA, El Dorado Transit prepares mid-year and annual reports of performance measures by mode and route. Mid-year statistical data summarized by service and mode are included for review as Attachment A (FY 2021/22) and Attachment B (FY 2020/21).

El Dorado Transit compares actual performance with performance standards for FBR and operating subsidy per passenger. The Short- and Long-Range Transit Plan includes goals for Service Efficiency, Farebox Return Ratio and Operating Subsidy per Passenger.

The following table (Figure 3) shows the performance standards and the actual performance numbers for comparison:

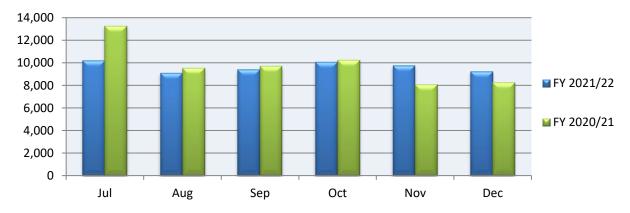
Figure 3 Comparative Report between Actual 2021/22 and Performance Standards

COMPARISON OF ACTUAL PERFORMANCE AND PERFORMANCE STANDARDS	Farebox Recovery Ratio	Operating Subsidy per Passenger	Passenger Trips per Revenue Hour
Motor Bus Routes Standard/Goal	>10.0%	<\$15.00	>5.0
Route 20 - Placerville	1.80%	\$43.37	3.9
Route 25 – Saturday Express	2.55%	\$46.16	4.2
Route 30 – Diamond Springs/El Dorado	1.52%	\$58.74	3.1
Route 35 – Diamond Springs Saturday	1.40%	\$72.29	2.5
Route 40 – Cameron Park/Shingle Springs	2.13%	\$56.29	3.2
Route 50X – 50 Express	1.80%	\$57.39	3.5
Route 60 – Pollock Pines	2.87%	\$44.88	4.8
Total Motor Bus Routes – Average	1.97%	\$53.14	3.6
Demand Response Standard/Goal	N/A	<\$35.00	>2.0
Total Demand Response - Average	8.41%	\$93.35	1.9
Commuter Bus Standard/Goal	>50.0%	<\$5.00	>10.0
Total Commuter Bus – Average	21.53%	\$44.47	4.3

# **Monthly Ridership Trends**

The following graph (Figure 4) compares monthly passenger boardings for the first six months of FY 2021/22 and FY 2020/21 for all services:

Figure 4 Fiscal Year Monthly Boardings



#### **On-Time Performance Standards**

El Dorado Transit service on-time performance is regularly measured to evaluate actual performance compared to adopted targets. Figure 5 shows the percentage of on-time arrivals by mode compared to adopted targets.

Figure 5 On-Time Performance FY 2021/22

Service Type	Adopted Target	Actual Performance
Demand Response	90%	97.5%
Motor Bus Routes	85%	87.5%
Commuter Bus Routes	90%	93.9%

# **Marketing and Outreach**

The following were developed and/or conducted by El Dorado Transit staff, as appropriate, to heighten public awareness and promote transit services:

#### **COVID-19 Pandemic**

El Dorado Transit has continually strived to help our community through the pandemic. We offered free rides for vaccinations, a free pharmacy and grocery delivery program, Senior nutrition food delivery, and reduced monthly pass rates. We have also made our services safer by increasing cleaning efforts and keeping the public informed about mask and social distancing requirements.

### **Passenger Materials**

El Dorado Transit provides complete route and schedule information in printed brochures, and on the agency website which is available in more than one hundred languages. Schedules and route maps are updated regularly and made available on transit vehicles, bus stops and distributed through a network of outlets within the service area.

The agency website is maintained in-house and provides easy access to the most popular types of information including:

- Trip Planner
- Connect Card information
- Transit fares, passes and scrip ticket information and ordering
- Schedule and route information
- Americans with Disabilities Act (ADA) services

- Press Releases
- Legal Notices
- Service Alerts
- Employment information

#### **Print Advertising and Local Media**

El Dorado Transit staff develops and distributes timely Press Releases to local news outlets to identify noteworthy activities and events. These commonly include:

- New, expanded, or modified services
- Opening of new facilities
- Delivery of new vehicles
- Special services
- Ridership growth
- Introduction of targeted promotional activities

In addition to news releases, the staff works with local news reporters to develop feature articles about the benefits of using transit.

#### **Digital Outreach**

El Dorado Transit staff distribute information to the public through social media tools such as Facebook and Twitter. Passengers can sign up for rider alert emails that are sent whenever there is a disruption or change in services. Route information and real-time bus arrival information is available to passengers through the free RouteShout app and the El Dorado Transit website.

#### **Direct Outreach**

An ongoing public speaking program and mobility training is conducted to build a positive image within the community, build awareness of the services El Dorado Transit offers, and instruct both potential riders and gatekeepers on how to use the transit system. El Dorado Transit staff makes personal on-site presentations to business and community leaders, gatekeepers, potential rider groups, partner organizations, and human services providers. When necessary, presentations are targeted and timed to coincide with implementation of new, expanded, or modified services.

One-on-one transit training (mobility training) is a valuable tool that is available to potential riders to assist them in maintaining their independence and to access life-line services or employment opportunities. Passengers may schedule special training sessions, in-home appointments, or escorted transit rides with staff depending on individual needs. Mobility training is particularly effective in helping potential or first-time passengers become familiar with the available services and overcome any anxiety about using transit.

#### **Glossary of Terms/Definitions**

Americans with Disabilities Act (ADA) a wide-ranging civil rights law enacted by the U.S. Congress in

1990 that prohibits, under certain circumstances, discrimination

based on disability

**Average Fare per Passenger** calculation of actual fare revenue divided by the passenger trips

**Charter** Transportation provided at the request of a third party for the

exclusive use of a bus or van for a negotiated price (excludes

public, demand response services)

**Demand Response** Shared ride service or services, generally origin-to-destination

(curb-to-curb), performed upon request or by advance

reservation; as in Dial-A-Ride or SAC-MED

**Employee Full-Time Equivalent (FTE)** number of total hours worked divided by the maximum number

of compensable hours in a full-time schedule as defined by law

**Farebox Recovery Ratio (FBR)** the ratio of fares collected to operating expenses on a given

service or services, represented as a percentage

**Hours (revenue)** represents the time during which a vehicle was either

transporting passengers or available for public boarding (excludes vehicle travel time to and from base before or after

passenger service)

**Miles (revenue)** represents the miles recorded on a vehicle while either

transporting passengers or available for public boarding (excludes distance travelled to and from base before or after

passenger service)

**Operating Cost**All costs in the operating expense object classes exclusive of

depreciation and costs associated with providing charter service

Operating Cost per Passenger calculation of operating cost divided by the trips recorded

**Operating Cost per Hour** calculation of operating cost divided by the revenue hours

**Operating Cost per Mile** calculation of operating cost divided by the revenue miles

Passenger Trips per Revenue Hour calculation of total passenger trips divided by the revenue

hours

**Road Calls** cumulative total of mobile responses to a disabled transit

vehicle, while in passenger service

**Ridership** cumulative total of trips recorded on a service or services

during a given timeframe

**Transportation Development Act (TDA)** provides two major sources of funding for public

transportation: the Local Transportation Fund (LTF) and the State Transit Assistance fund (STA). These funds are for the development and support of public transportation needs that exist in California and are allocated to areas of each county based on population, taxable sales and transit performance

**Trip** represents the boarding of a single transit passenger for the

purposes of travel in one direction (one-way)

# **El Dorado County Transit Authority**

# 6-Month Administrative Operations Report Fiscal Year 2021 / 2022 Reporting Period July 1, 2021 through December 31, 2021

			Demand F	Response			Motor Bus							Commuter Bus				Special Services		SYSTEMWIDE	
	DIAL A RIDE	SAC-MED	M.O.R.E.	OLDER ADULT DAY SERVICES		Subtotal	#40 CP/ SHINGLE SPRINGS	#30 DIAMOND == SPRINGS	#25 SATURDAY # EXPRESS	#60 POLLOCK # PINES	20 PLACERVILLE #	35 DIAMOND SPRINGS SATURDAY	50 EXPRESS	Subtotal	COMMUTER	REVERSE COMMUTE	SLT	Subtotal	ED COUNTY FAIR	Subtotal	TOTALS
TRIPS HOURS MILES REVENUES:	3,415 6% 2,489 14% 43,438 12%	184 0% 181 1% 4,036 1%	2,897 5% 402 2% 12,508 3%	0% 0% 0%	953 5% 16,690 5%	7,844 14% 4,024 23% 76,672 21%	4,931 9% 1,518 9% 23,654 7%	4,460 8% 1,429 8% 21,795 6%	1,632 3% 387 2% 7,144 2%	6,216 11% 1,298 7% 34,160 9%	5,919 10% 1,525 9% 15,556 4%	496 1% 202 1% 2,529 1%	16,613 29% 4,709 27% 104,248 29%	40,267 70% 11,066 64% 209,086 58%	6,850 12% 1,426 8% 45,546 13%	68 0% 52 0% 1,904 1%	2,661 5% 757 4% 28,689 8%	9,579 17% 2,235 13% 76,139 21%	#DIV/0! 0 #DIV/0! 0 #DIV/0!	0 #DIV/0! 0 #DIV/0! 0 #DIV/0!	57,690 0% 17,324 0% 361,897
TDA STA 5311 CRRSAA 5311 5307 CRRSAA 5307 SGR LCTOP	\$ 274,437.67 \$ \$ - \$ \$ 172,892.08 \$ \$ . \$ \$ \$ . \$ \$ \$ . \$ \$ \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ \$ . \$ . \$ \$ .	- \$ 12,666.75 \$ - \$ - \$ - \$ 1,421.00 \$	27,847.01 3	\$ - \$ - \$ - \$ - \$ - \$ -	\$ 66,194.18 \$ - \$ - \$ - \$ 7,482.17	\$ - \$ 279,600.02 \$ - \$ - \$ - \$ 31,632.84	\$ - \$ 50,686.77 \$ - \$ 11,938.24	\$ - 5 \$ - 5 \$ 47,692.46 \$ - 5 \$ - 5 \$ 11,233.41	6 - \$ 6 12,898.21 \$ 6 - \$ 6 3,028.55 \$	- \$ - \$ 43,300.10 \$ - \$ - \$ 10,176.38 \$	50,908.59 \$ - \$ - \$ 11,989.98 \$	6,722.91 - - 1,579.51	\$ - \$ - \$ 157,149.46 \$ - \$ - \$ 37,023.40	\$ - \$ - \$ 86,969.47	\$ 192,488.94 \$	\$ - \$ \$ - \$ \$ - \$ \$ 508.26 \$ \$ 2,143.16 \$ 411.66 \$	7,080.48 29,855.92 5,919.77	\$ 291,670.14 \$ - \$ - \$ 21,760.07 \$ 91,754.71 \$ 17,540.65 \$ 3,222.27	\$ - \$ - \$ - \$ - \$ -	\$ - \$ - \$ - \$ - \$ -	\$ 2,374,323.10 \$ 279,600.00 \$ 369,358.49 \$ 21,760.07 \$ 91,754.71 \$ 136,142.96 \$ 25,003.57
FARES TOT. REV	\$ 12,179.74 \$ \$ 482,675.73 \$		52,249.50 95,333.50	\$ - \$ -	\$ 1,757.00 \$ 184,182.09	\$ 67,229.24 \$ 799,457.43	\$ 6,045.52 \$ 283,588.42	\$ 4,038.09 \$ 266,035.06	5 1,971.54 \$ 5 77,307.73 \$	8,247.89 <u>\$</u> 287,221.61 <u>\$</u>	4,698.42 § 261,385.76 §		\$ 17,495.04 \$ 970,870.99	\$ 43,006.06 \$ 2,182,772.96	\$ 55,920.53 \$ 335,603.85		6 60,945.86 6 195,730.89	\$ 116,876.39 \$ 542,824.23	\$ - \$ -	<u>\$ -</u> <u>\$ -</u>	\$ 227,111.69 \$ 3,525,054.62
WHEELCHAIR PSGR EXPENDITURES:	387	46	0	(	) 459	892	9	15	10	127	116	1	93	371	0	0	4	4	0	0	1,267
EMPLOYEES BENEFITS VEHICLE OP OTHER OP	\$ 214,504.19 \$ \$ 136,870.68 \$ \$ 48,774.23 \$ \$ 82,526.63 \$	9,945.87 \$ 4,553.74 \$	22,105.95 14,090.68	\$ - \$ -	\$ 82,260.95 \$ 52,226.77 \$ 18,816.39 \$ 30,877.98	\$ 86,235.04	\$ 83,256.40 \$ 26,688.94	\$ 123,420.45 \$ \$ 78,342.96 \$ \$ 24,611.14 \$ \$ 39,660.51 \$	21,306.16 \$ 7,944.81 \$	38,113.13 \$	17,549.81 \$	11,081.81 2,827.13	\$ 406,767.85 \$ 258,097.20 \$ 117,652.91 \$ 188,353.03	\$ 607,521.19 \$ 235,387.87	\$ 123,151.56 \$ 78,184.57 \$ 51,413.96 \$ 82,853.76	\$ 2,856.07 \$ 2,155.18 \$	41,968.52 31,605.86	\$ 123,009.16 \$ 85,175.00	\$ - \$ -	\$ - \$ - \$ - \$ -	\$ 1,494,892.01 \$ 951,679.64 \$ 406,797.92 \$ 671,685.04
TOTAL EXP	\$ 482,675.73 \$	37,266.11 \$	95,333.50	\$ -	\$ 184,182.09	\$ 799,457.43	\$ 283,588.42	\$ 266,035.06	77,307.73 \$	287,221.61 \$	261,385.76 \$	36,363.39	\$ 970,870.99	\$ 2,182,772.96	\$ 335,603.85	\$ 11,489.49 \$	195,730.89	\$ 542,824.23	\$ -	\$ -	\$ 3,525,054.61
FARE BOX RECOVERY	2.52%	2.80%	54.81%	#DIV/0!	0.95%	8.41%	2.13%	1.52%	2.55%	2.87%	1.80%	1.40%	1.80%	1.97%	16.66%	0.09%	31.14%	21.53%	#DIV/0!	#DIV/0!	6.44%
OPERATING COST PER / PSGR	\$141.34	\$202.53	\$32.91	#DIV/0!	\$136.63	\$101.92	\$57.51	\$59.65	\$47.37	\$46.21	\$44.16	\$73.31	\$58.44	\$54.21	\$48.99	\$168.96	\$73.56	\$56.67	#DIV/0!	#DIV/0!	\$61.10
OPERATING COST PER / HOUR	\$193.96	\$205.84	\$237.32	#DIV/0!	\$193.31	\$198.67	\$186.88	\$186.23	\$200.02	\$221.32	\$171.43	\$180.46	\$206.17	\$197.26	\$235.42	\$220.95	\$258.48	\$242.90	#DIV/0!	#DIV/0!	\$203.47
OPERATING COST PER / MILE	\$11.11	\$9.23	\$7.62	#DIV/0!	\$11.04	\$10.43	\$11.99	\$12.21	\$10.82	\$8.41	\$16.80	\$14.38	\$9.31	\$10.44	\$7.37	\$6.03	\$6.82	\$7.13	#DIV/0!	#DIV/0!	\$9.74
PASSENGER TRIPS PER / REVENUE HOUR	1.4	1.0	7.2	#DIV/0!	1.4	1.9	3.2	3.1	4.2	4.8	3.9	2.5	3.5	3.6	4.8	1.3	3.5	4.3	#DIV/0!	#DIV/0!	3.3
AVERAGE FARE PER / PASSENGER	\$3.57	\$5.67	\$18.04	#DIV/0!	\$1.30	\$8.57	\$1.23	\$0.91	\$1.21	\$1.33	\$0.79	\$1.03	\$1.05	\$1.07	\$8.16	\$0.15	\$22.90	\$12.20	#DIV/0!	#DIV/0!	\$3.94
OPERATING SUBSIDY PER / PASSENGER	\$137.77	\$196.86	\$14.87	#DIV/0!	\$135.33	\$93.35	\$56.29	\$58.74	\$46.16	\$44.88	\$43.37	\$72.29	\$57.39	\$53.14	\$40.83	\$168.82	\$50.65	\$44.47	#DIV/0!	#DIV/0!	\$57.17
ROAD CALLS	0	0	0	(	0	0	1	3	0	4	2	0	16	26	7	0	4	11	0	0	37
EMPLOYEE FULL-TIME EQUIVALENT (FTE)																					50

## **El Dorado County Transit Authority**

# 6-MonthAdministrative Operations Report Fiscal Year 2020 / 2021 Reporting Period July 1, 2020 through December 31, 2020

								Reporting 1	criod July 1, 2020	through December	51, 2020				1					
	Demand Response						Motor Bus								Commuter Bus			Special Services		SYSTEMWIDE
	DIAL A RIDE	SAC-MED	M.O.R.E.	OLDER ADULT DA' SERVICES		Subtotal	#40 CP/ SHINGLE SPRINGS	#30 DIAMOND SPRINGS	#25 SATURDAY EXPRESS	#60 POLLOCK #2 PINES	0 PLACERVILLE #	35 DIAMOND SPRINGS SATURDAY	50 EXPRESS	Subtotal	COMMUTER	REVERSE COMMUTE	Subtotal	ED COUNTY FAIR	Subtotal	TOTALS
TRIPS HOURS MILES REVENUES:	2,960 2,176 39,997	104 121 3,192	577 195 7,620	1	0 837 0 586 0 12,066	4,478 3,079 62,875	5,507 1,602 25,870	5,251 1,407 19,607	1,734 399 7,884	9,151 1,579 40,234	6,875 1,642 16,190	516 201 2,511	4,662	48,027 11,492 217,067	6,444 1,495 46,111		6,486 1,657 50,095	0 0 0	0 0	58,991 16,227 330,037
TDA STA 5311 CARES Act 5311	\$ 40,137.29	\$ - \$ 2,283.23	\$ -	\$ - \$ -	\$ 82,617.07 \$ - \$ 10,936.19 \$ 21,975.81	\$ -	\$ 68,287.32 \$ - \$ 29,592.13 \$ 59,464.18	\$ - \$ 25,959.28	\$ - \$ 7,433.36	\$ 246,913.47 \$ \$ - \$ \$ 29,001.31 \$ \$ 58,276.94 \$	187,820.37 \$ - \$ 30,118.85 \$ 60,522.57 \$	3,738.07	\$ 687,667.98 \$ - \$ 86,306.71 \$ 173,429.79	\$ -	\$ 203,661.75 \$ - \$ -	\$ 22,301.85 \$ - \$ -	\$ 225,963.60 \$ - \$ -	\$ - \$ - \$ -	\$ - \$ - \$ - \$ -	\$ 2,095,181.06 \$ - \$ 269,115.52 \$ 540,776.54
5307 SGR OP GRANTS	\$ - \$ 17,188.40	\$ - \$ 977.68	\$ -		\$ -	\$ - \$ 24,406.78 \$ -	\$ - \$ 12,678.61	\$ - \$ 11,120.59	\$ - \$ 3,182.95	\$ - \$	- \$ 12,895.12 \$ - \$	1,600.60	\$ - \$ 36,985.28	\$ -	\$ 112,855.43 \$ 11,840.87 \$ -		\$ 125,000.02 \$ 13,113.70 \$ -	\$ - \$ - \$ -	\$ - \$ - \$ -	\$ 125,000.02 \$ 128,400.61 \$ 142,164.62
FARES TOT. REV	\$ 8,845.21 \$ 444,050.08		\$ 9,589.32 \$ 51,199.50	<u>\$</u> -	\$ 1,064.25 \$ 121,288.75	\$ 20,244.68 \$ 643,131.52	\$ 4,921.11 \$ 317,107.97	\$ 4,279.40 \$ 266,843.23	T -10 10112	\$ 8,833.80 \$ \$ 355,442.50 \$	4,303.59 \$ 295,660.50 \$		\$ 17,491.85 \$1,001,881.61	\$ 42,192.59 \$2,355,866.78	\$ 29,054.91 \$ 357,412.96		\$ 29,129.91 \$ 393,207.23	<u>\$</u> - <u>\$</u>	<u>\$ -</u> <u>\$ -</u>	\$ 91,567.18 \$ 3,392,205.53
WHEELCHAIR PSGR	277	26	0	(	0 116	419	80	34	7	135	93	4	53	406	11	0	11	C	0	836
EXPENDITURES:	ф. <b>2</b> 05 5 62 00	Ф 11 272 42	Ф 10 2c4 01	Ф	¢ 54.004.10	Ф. 200 105 22	ф. 151 220 0 <i>c</i>	Ф. 122.001.56	Ф. 27.107.00	ф. 150 40c 24 . ф	156 700 61 - 4	10.652.02	ф. 420 222 22	Φ1 005 502 c1	¢ 141 025 00	# 15 204 21	ф 15c 420 10	ф	Φ.	6 1 522 100 12
EMPLOYEES BENEFITS VEHICLE OP OTHER OP	\$ 205,563.89 \$ 122,034.72 \$ 26,279.41 \$ 90,172.06	\$ 7,057.94 \$ 1,155.80	\$ 11,023.24 \$ 4,803.21	\$ - \$ -	\$ 54,884.19 \$ 33,785.14 \$ 6,514.70 \$ 26,104.72	\$ 173,901.04 \$ 38,753.12	\$ 90,036.54 \$ 17,327.96		\$ 23,131.61 \$ 4,557.24	\$ 150,406.34 \$ \$ 87,058.43 \$ \$ 26,878.90 \$ \$ 91,098.83 \$	156,790.61 \$ 90,100.56 \$ 11,285.43 \$ 37,483.90 \$	11,637.75 1,461.75	\$ 438,332.23 \$ 264,253.62 \$ 66,659.46 \$ 232,636.30	\$ 645,068.25 \$ 139,908.78	,	\$ 8,929.33 \$ 2,614.05	\$ 93,128.45 \$ 32,066.23	\$ - \$ -	\$ - \$ -	\$ 1,532,198.13 \$ 912,097.70 \$ 210,728.14 \$ 737,181.53
TOTAL EXP	\$ 444,050.08	\$ 26,593.19	\$ 51,199.50	\$ -	\$ 121,288.75	\$ 643,131.52	\$ 317,107.97	\$ 266,843.23	\$ 81,778.83	\$ 355,442.50 \$	295,660.50 \$	37,152.14	\$1,001,881.61	\$2,355,866.78	\$ 357,412.96	\$ 35,794.27	\$ 393,207.23	\$ -	\$ -	\$ 3,392,205.50
FARE BOX RECOVERY	1.99%	2.80%	18.73%	#DIV/0!	0.88%	3.15%	1.55%	1.60%	2.26%	2.49%	1.46%	1.38%	1.75%	1.79%	8.13%	0.21%	7.41%	#DIV/0!	#DIV/0!	2.70%
OPERATING COST PER / PSGR	\$150.02	\$255.70	\$88.73	#DIV/0!	\$144.91	\$143.62	\$57.58	\$50.82	\$47.16	\$38.84	\$43.01	\$72.00	\$52.75	\$49.05	\$55.46	\$852.24	\$60.62	#DIV/0!	#DIV/0!	\$57.50
OPERATING COST PER / HOUR	\$204.02	\$220.14	\$262.76	#DIV/0!	\$206.81	\$208.91	\$197.91	\$189.69	\$204.83	\$225.18	\$180.06	\$185.07	\$214.89	\$205.01	\$239.03	\$221.64	\$237.34	#DIV/0!	#DIV/0!	\$209.05
OPERATING COST PER / MILE	\$11.10	\$8.33	\$6.72	#DIV/0!	\$10.05	\$10.23	\$12.26	\$13.61	\$10.37	\$8.83	\$18.26	\$14.80	\$9.56	\$10.85	\$7.75	\$8.98	\$7.85	#DIV/0!	#DIV/0!	\$10.28
PASSENGER TRIPS PER / REVENUE HOUR	1.4	0.9	3.0	#DIV/0!	1.4	1.5	3.4	3.7	4.3	5.8	4.2	2.6	4.1	4.2	4.3	0.3	3.9	#DIV/0!	#DIV/0!	3.6
AVERAGE FARE PER / PASSENGER	\$2.99	\$7.17	\$16.62	#DIV/0!	\$1.27	\$4.52	\$0.89	\$0.81	\$1.07	\$0.97	\$0.63	\$1.00	\$0.92	\$0.88	\$4.51	\$1.79	\$4.49	#DIV/0!	#DIV/0!	\$1.55
OPERATING SUBSIDY PER / PASSENGER	\$147.03	\$248.53	\$72.11	#DIV/0!	\$143.64	\$139.10	\$56.69	\$50.00	\$46.10	\$37.88	\$42.38	\$71.00	\$51.83	\$48.17	\$50.96	\$850.46	\$56.13	#DIV/0!	#DIV/0!	\$55.95
ROAD CALLS	1	0	0		0 0	1	3	7	1	3	3	1	9	27	1	0	1	C	0	29
EMPLOYEE FULL-TIME EQUIVALENT (FTE)																				68